



Set Up & User Guide

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Content Disclaimer

While we have made every attempt to ensure up to date and accurate information in this document, this document is provided as is. Hardware or software updates may change the features and/or functionality of your device. As changes or updates occur, we will do our best to update the content in this guide.

Introduction

The set-top box is your gateway to the interactive television service including:

- Channel Guide**
- Favorite Channels**
- Recordings**
- Restart TV**
- Movies (Video on Demand (VOD))**
- Weather**
- Parental Control**

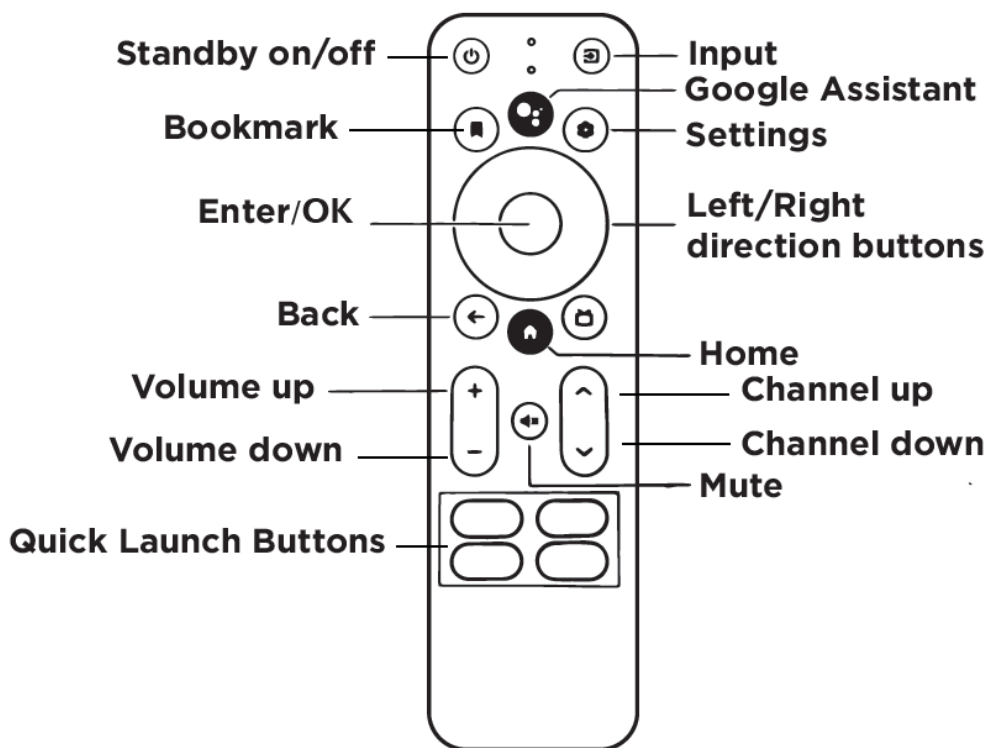
This manual is your guide to accessing these services through the remote control unit.

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Remote Control Functions

Onn remote control

REMOTE CONTROL



Home	Return the user to the Home screen.
Settings	Invoke the Android context menu
Google Assistant (Search)	Invoke the system voice search.
Enter (D-Pad Center)	Select the user interface item with the current focus.
Direction Buttons	
Up	Move the focus upward in the user interface.
Down	Move the focus downward in the user interface.
Left	Move the focus left in the user interface.
Right	Move the focus right in the user interface.
Bookmark	Opens app or show specific menu
Quick Launch	One touch application quick launch
Input	When paired with your tv, this button toggles input/source selection.

1. Initial Startup

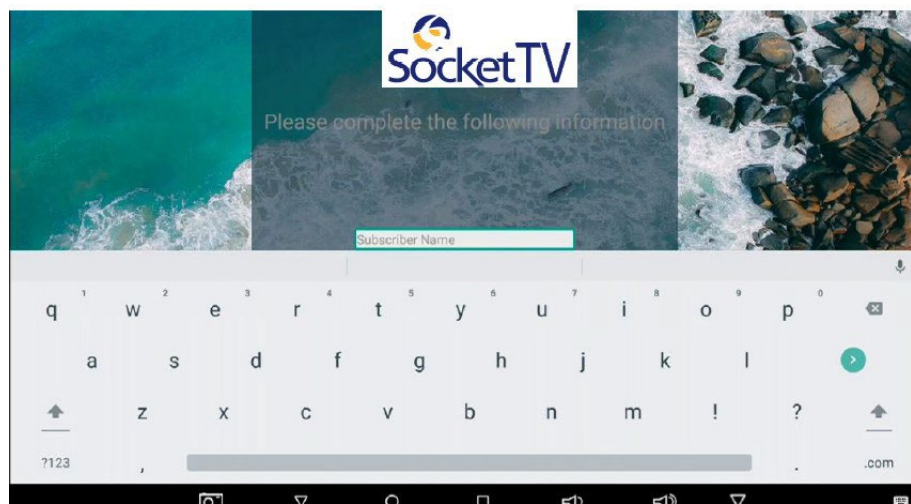
Device Registration


- 1 Select and open the SocketTV application
- 2 The Device Registration screen pops up.



Screen background may vary.

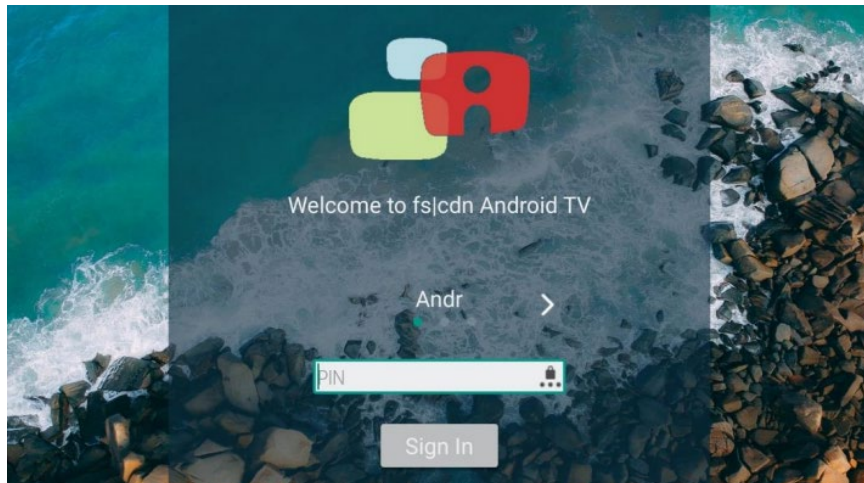
- 3 By pressing **OK** on the Subscriber Name field, the virtual keyboard pops up. Type the Subscriber Name given to you by Socket.



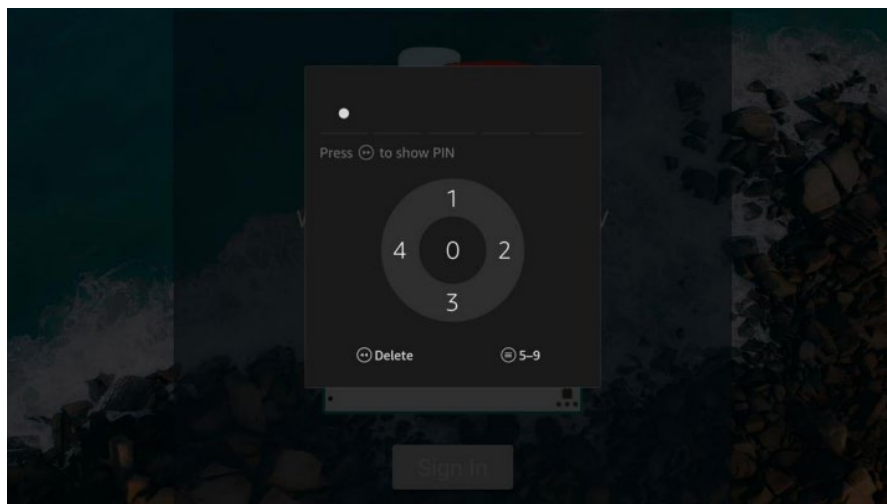
- 4 By pressing **OK** on the Subscriber Password field, the virtual keyboard pops up. Type the Subscriber Password given to you by your Socket.
- 5 By pressing **OK** on the Device Name field, the virtual keyboard pops up. Type the Device Name of your choice to be given to the device you want to register. Press **OK**.
 If you make a mistake typing, press backspace button of the virtual keyboard to erase the error.
- 6 After Device Registration the SocketTV application automatically logs in the user (Autologin is enabled by default), otherwise continue with “Log in.”

Log in

- 1 Assuming the subscriber has successfully registered, select and open the SocketTV application.



- 2 To log in as a user other than the one displayed, press **RIGHT** or **LEFT** to select a different user.
- 3 To enter the numeric password for the selected user (using the number keys). Press **OK**. The virtual numeric keyboard pops up to the screen.



- 4 Use the **Right, Left, Up and Down** buttons to select the numbers of the virtual keyboard according to the digits of your password and press **OK**.

The default password is 1 2 3 4.

2. Basic TV Controls

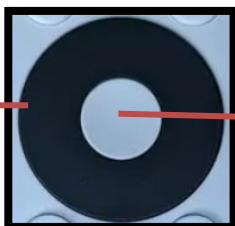
You can control all services from the remote control.

Change the channel

(Navigation Wheel)

-Up/Down – Toggle Options

-L/R – Increase/Decrease Setting



-Select Option

-Open Display

Use **Up** and **Down** to scroll up or down one channel at a time.

Access menus

The **Menu** is the gateway to most features.

On the remote control, press **Right, Left, Up and Down** buttons to select the feature you want, and then press **OK**.



- Press the **Right (D-Pad)** button to access the Menu.
- Press the **BACK** button or the **Right (D-Pad)** button to return to the previous menu.

The first level menu options are:











- **Guide** to see the Channel Guide
- **Channels** (channels you subscribe to currently) as well as **Favorites** (channels you've set as favorites).
- **Airing Now** to list the programs playing now on all the channels.
- **Recordings** to see your recorded programs.
- **Restart TV** to see On Demand available programs recorded by the Service Provider
- **Video On Demand** to see movies purchased
- **Weather** to display the 6-day forecast for available locations.
- **Search** to search for specific programming in the Channel Guide.
- **Settings** to set Favorites, Autotune, Parental Control, Account and system information
- **Switch User** to log out and to switch between different users of the account
- **Exit** to log out from the set-to-box and the specific account

View Current Channel Information

Press **OK** to see a description of the program you're watching. In addition, the progress bar appears on the screen.

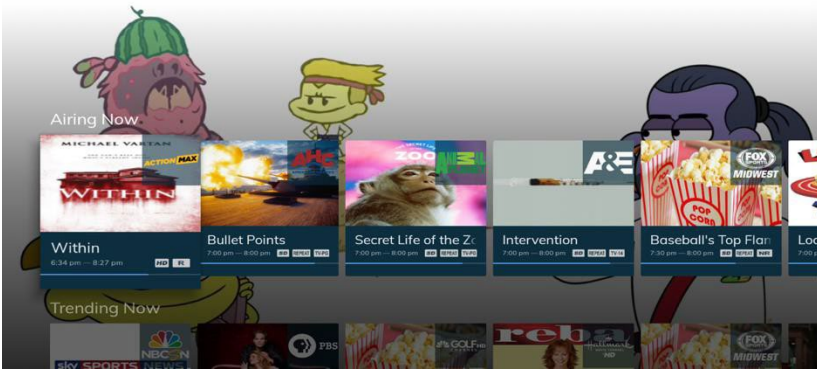


A number of options is available to the user as described in the following table.

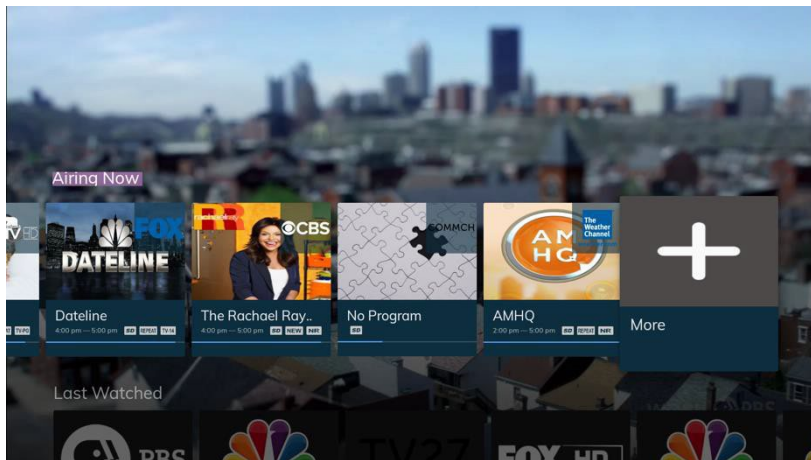
Symbol	Function	Progress Bar Indication
Play (▶)	Start or resume the program.	Shows current place in the program by section and minute (mm:ss).
Pause ()	Pause the program. Press ▶ to resume.	Shows the section and time (mm:ss) where paused.
	Restart TV	
	Start recording the program	
	Go to Live TV	
	Go the EPG	
	Go to the last tuned channel	
	Close Captioning	
	Brings up second level menu	
	Brings up first level menu	
	Select video quality/bandwidth	
	Program and Network statistics	

By pressing the **Down** button, you can scroll down and a number of play overlay rows are displayed. The play overlays are configurable per Service Provider implementation.

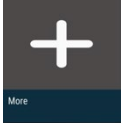
Airing Now

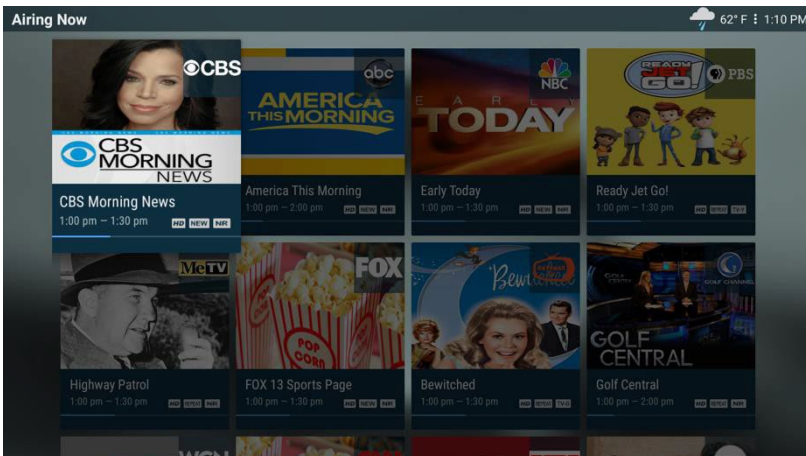


Airing Now lists all the programs playing on the channels now. The progress bar of each one appears on the screen.



Use **Right** or **Left** button to navigate through the list of **Airing Now** programs of all channels.

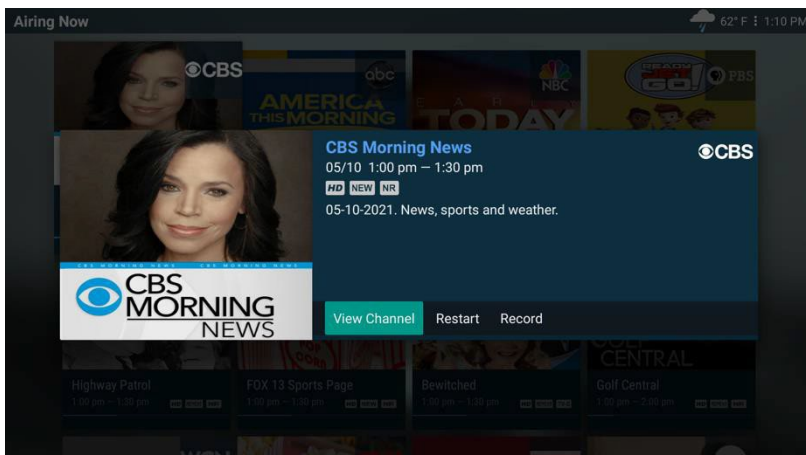
By pressing the more  card, all the Live TV programs are displayed in a more friendly and easily accessible way to the user.



Use **Right**, **Left**, **Up** and **Down** button to navigate through the grid of **Airing Now** programs of channels.

To view a program, select it and press **OK**.

To view the information window of a program select it, and press and hold **OK**.

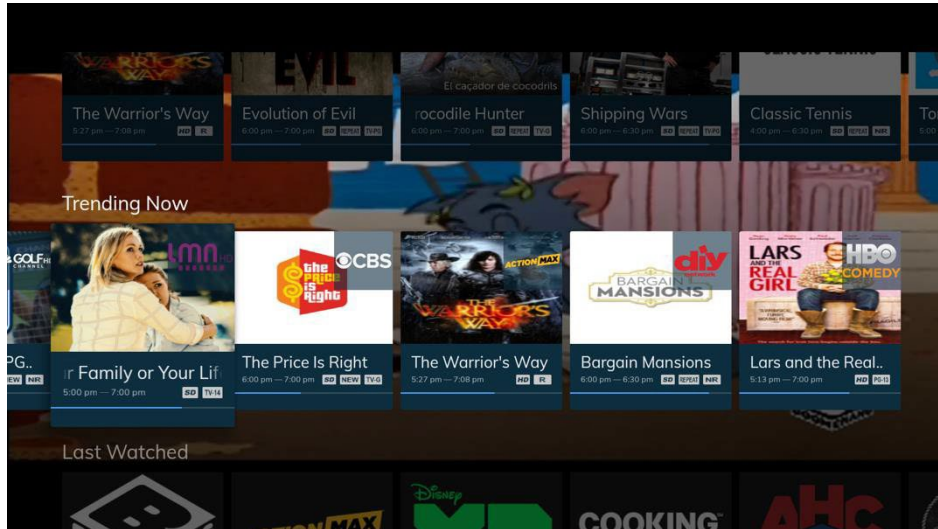


The information window of the specific program pops up and all the available functions of this program appear on the screen.

Select

- ✓ View channel
- ✓ Restart
- ✓ Record

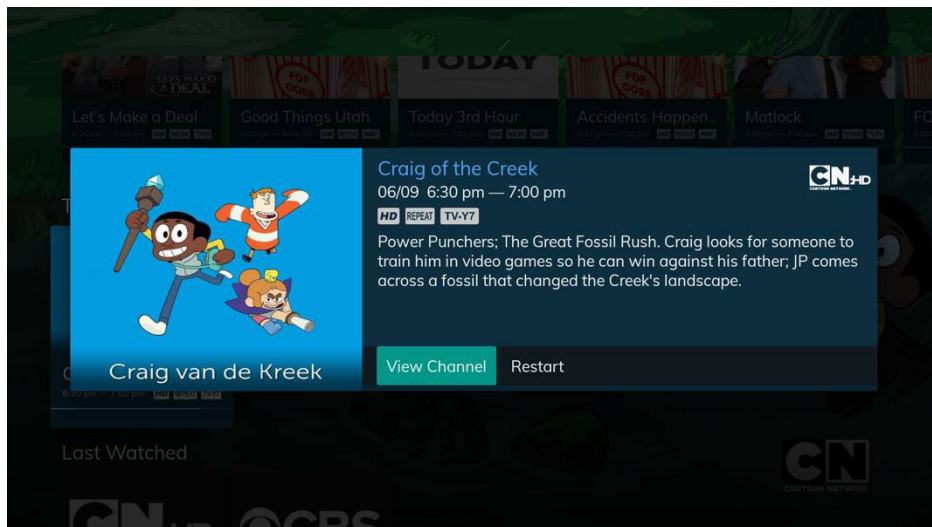
Trending Now



Trending Now lists the most popular programs among all the programs playing now.

Use **Right** or **Left** button to navigate through the list of **Trending Now** programs.

To view a program, select it and press **OK**.



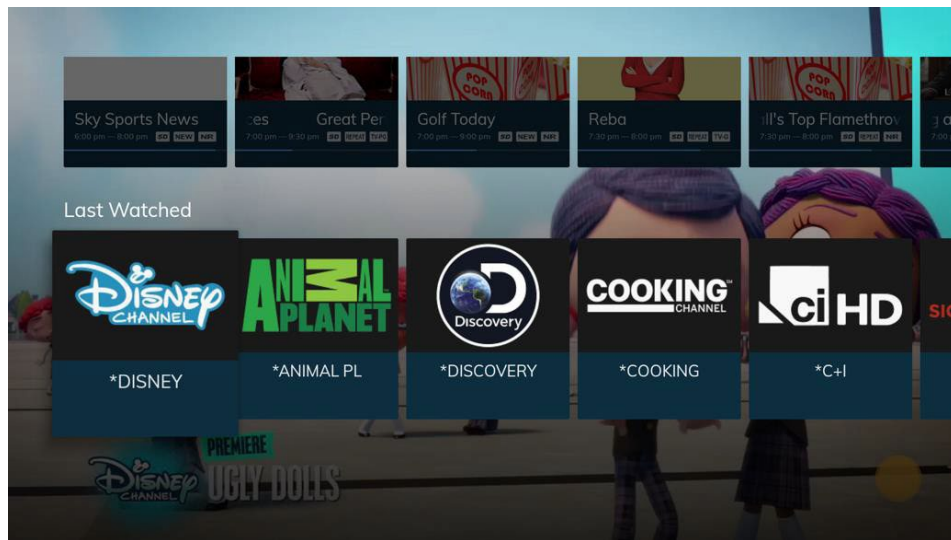
To view the information window of a program select it, and press and hold **OK**.

The information window of the specific program pops up and all the available functions of this program appear on the screen.

Select

- ✓ View channel
- ✓ Restart
- ✓ Record

Last Watched



Last Watched lists the last watched (or tuned to) channels, where the most recent tune appearing is first (left) on the list.

Use **Right** or **Left** button to navigate through the list of **Last Watched** programs.

Press **OK** to tune to the selected program.

Favorites

You can create multiple channel lists that contain the channels you watch the most—e.g. “my Favorites”, “sports channels”, “children’s favorites”, etc.

Press the **Right** button to see the Menu, select the Settings option and then select Favorites.

You can

- Create a Favorite List or**
- Remove a Favorite List**

Add Favorite List

Press the **Right** button to see the Menu, select the **Settings** option and then select **Favorites**. Select **Create Favorite List**.



In order to create a Favorite List, provide a Name for the List, select the channels you want the list to include by ticking the corresponding checkboxes and press **OK**.

Remove Favorite List

Press the **Right** button to see the Menu, select the **Settings** option and then select **Favorites**. Select Remove Favorite List.



In order to delete one or more Favorite Lists tick the corresponding checkboxes and press **OK**.

Add/Remove Channels to/from Favorite List

The procedure to add a Channel to a Favorite List is the following. You can access the Channels list either by

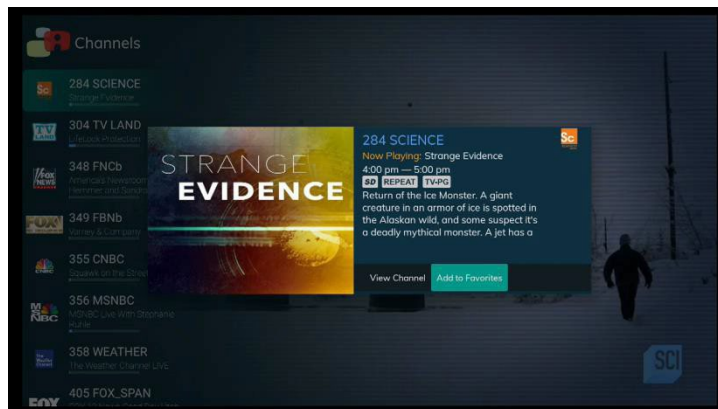
- Pressing the **Right** button to see the Menu, selecting the Channels program guide and pressing **OK**



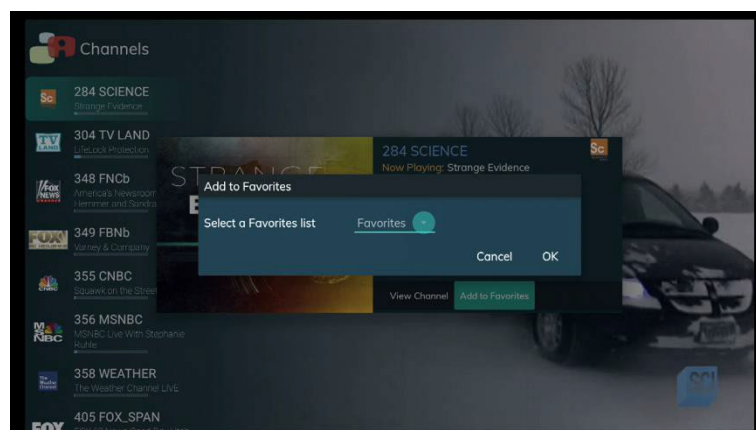
- Or by pressing the **Left** button



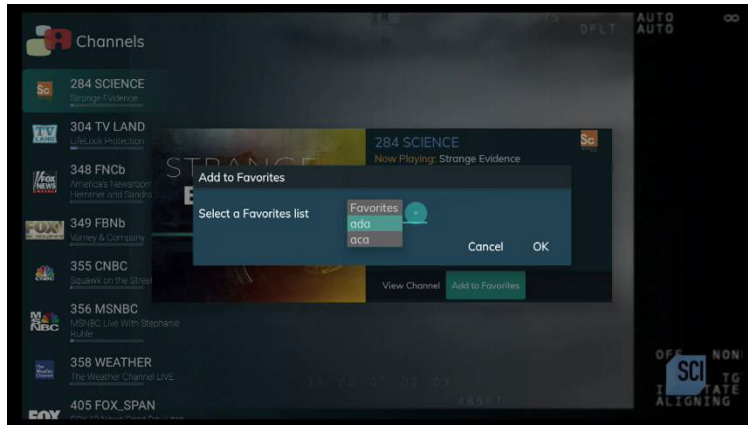
- Use **Up** and **Down** buttons to select a channel you want to add to your Favorites program guide.
- Press and hold **OK** to see program information.



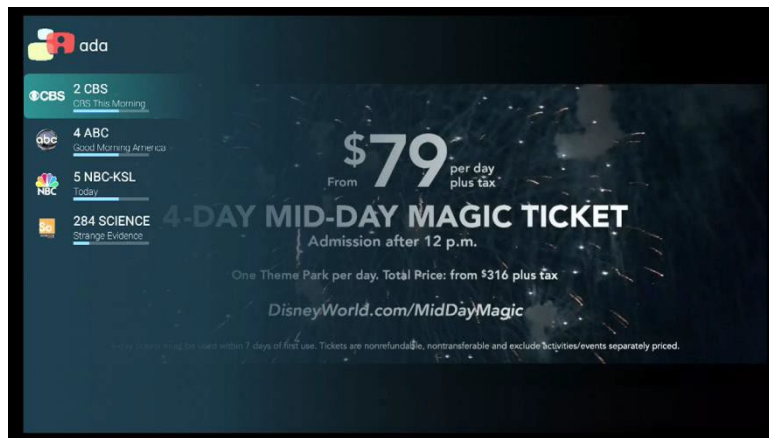
- With '**Add to Favorites**' selected, press OK on the remote control.



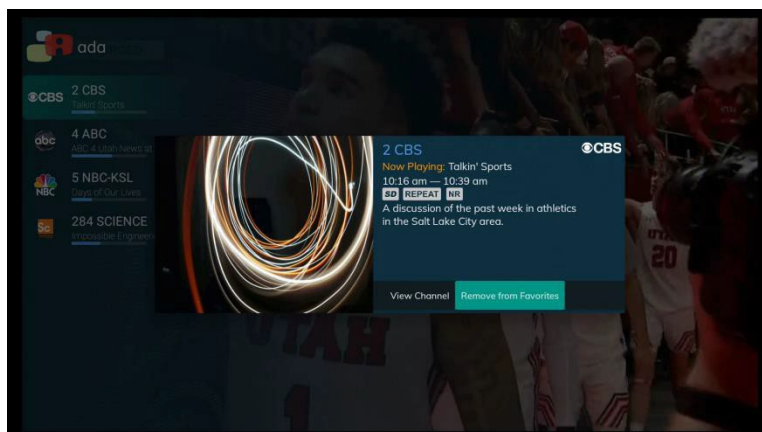
- You have to select one of your favorite lists this channel to be added to



- And press OK.
- After you set up Favorite channels, go to the Channels list by pressing the **Left** button and then press the **Right** button until you find the favorite list where the channel is listed on.



- If a channel is already included in the Favorite list the channel program information screen displays the **Remove from Favorites** option.

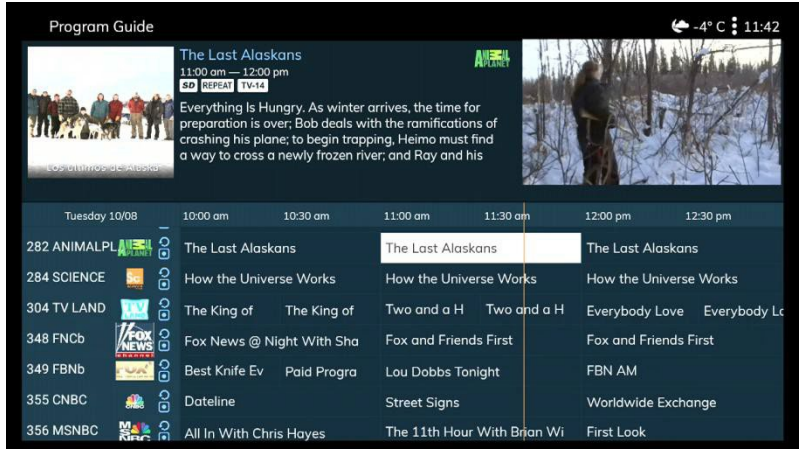


View the Channel Guide



Press the **Right** button to see the Menu Then select **Guide** to see the **Channel Guide**

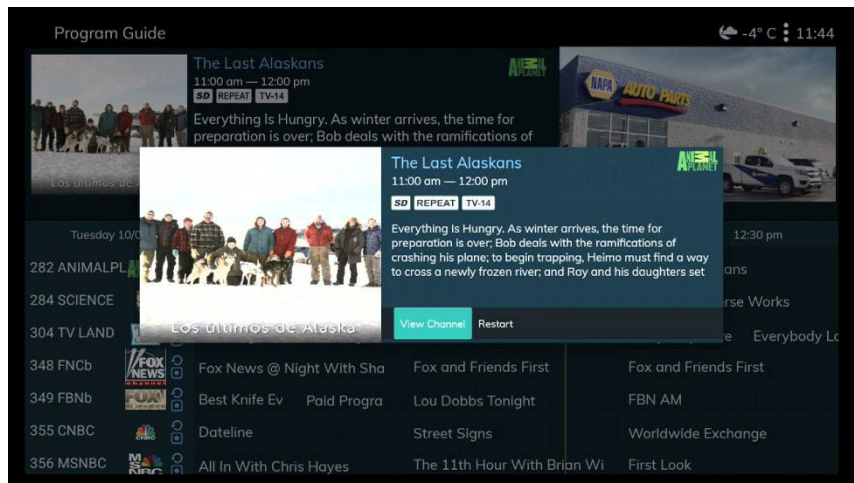
Press the **Right** button to close the channel guide.
The Guide window times out after a period of inactivity.



Guide Overview

The Program Guide shows on the upper left corner the description of the selected program, on the upper right corner the minimized video player and on the bottom of the screen the program guide.

By pressing and holding for a few seconds the **OK** button the selected program information pops up in the middle of the screen.

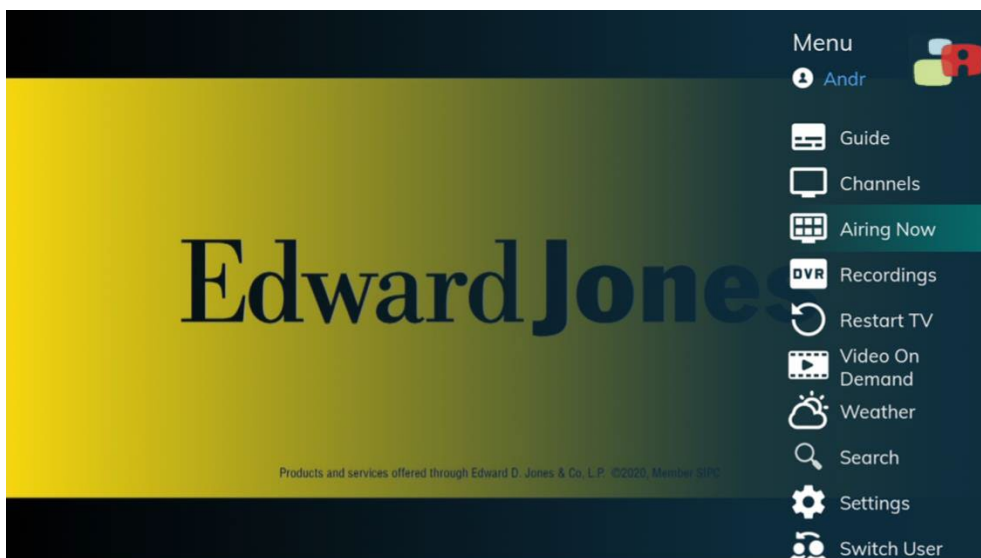


The program information window displays all the functions of the selected program available to user. Program functions are:

- **View** (Tune for live TV)
- **Play** (Restart or Recording)
- **Autotune**
- **Record** (with further options when a program is already recorded/to be recorded i.e. **Modify Recording, Modify Series, Cancel Recording**)

View Airing Now

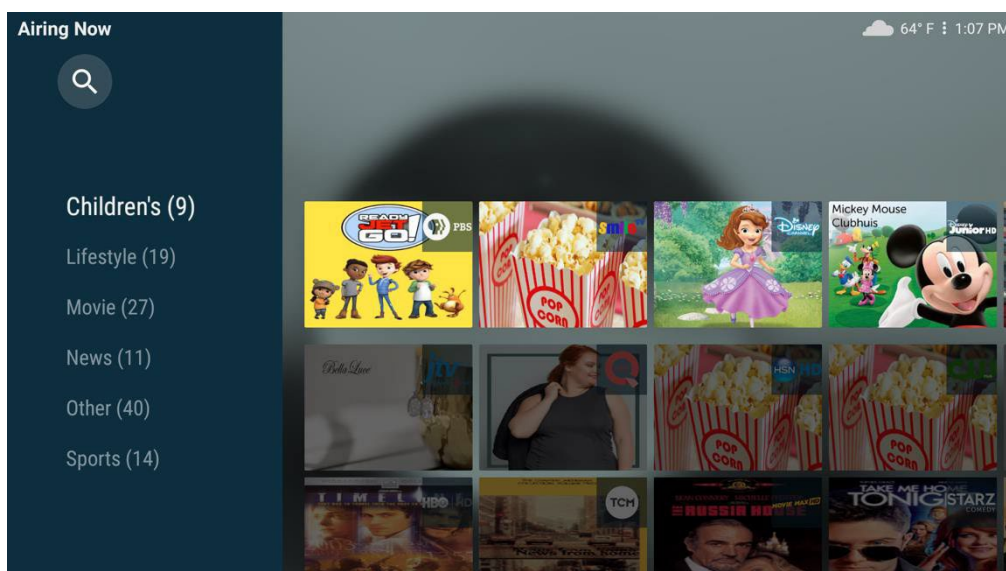
In addition to using the **Guide**, you can select the **Airing Now** option to find out what it is playing now on the channels.



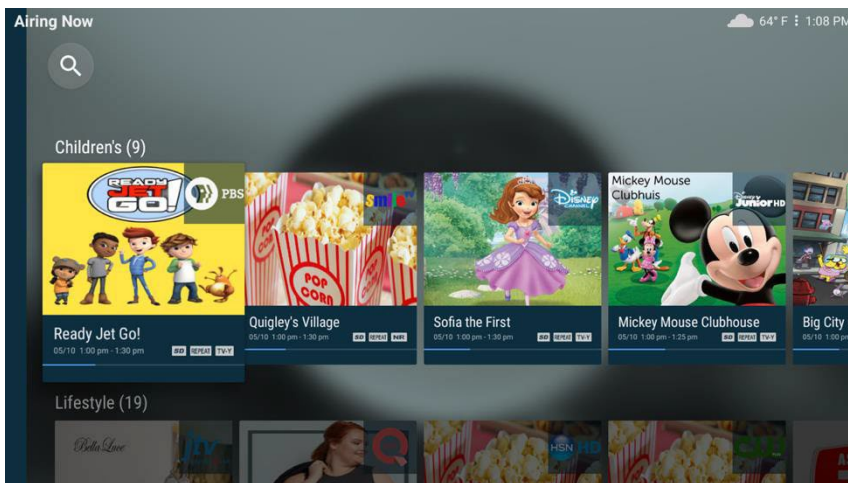
Press the **Right** button to see the Menu.

Then select **Airing Now** to see what it is playing now on all channels.

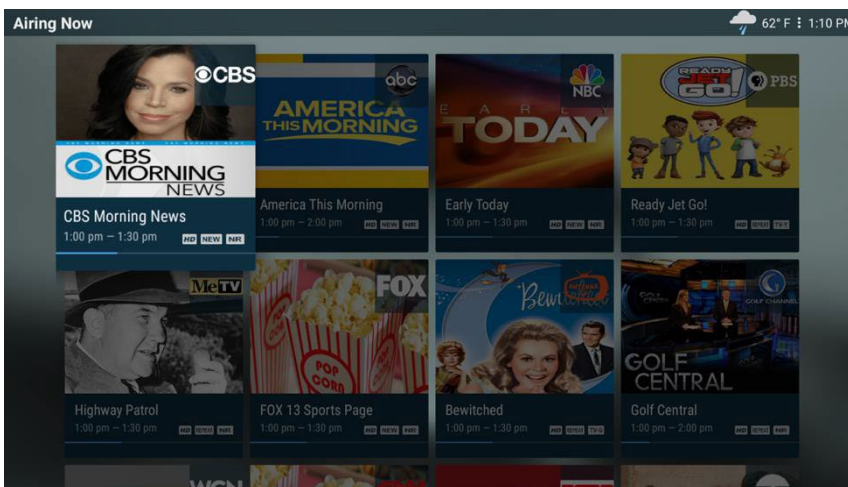
The **Airing Now** option lists the programs by two different ways. The chosen way is configurable per Service Provider installation.



Airing Now may list programs by categories; Children's, Lifestyle, Movie, e.t.c.



You can choose a category and navigate through its list of programs.



In addition, **Airing Now** may list programs as a grid. You can use the **Up, Down, Left or Right** button to navigate through the grid of programs and press **OK** to choose one.

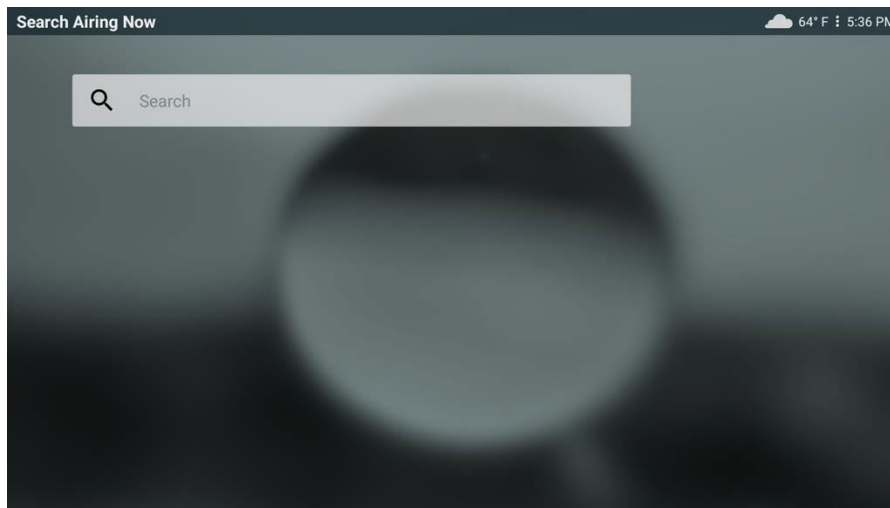
To view a program, select it and press **OK**.

To view the information window of a program select it, and press and hold **OK**.

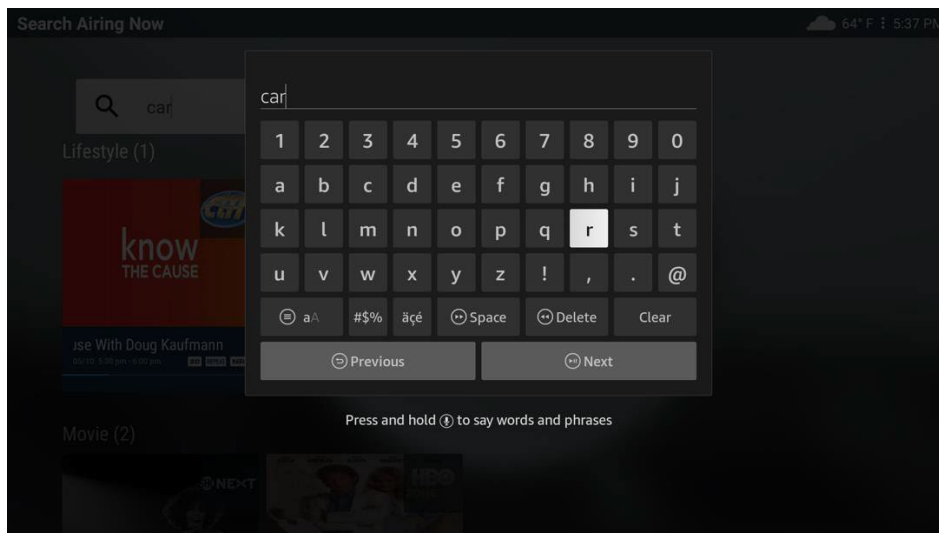


The information window of the specific program pops up and all the available functions of this program appear on the screen.

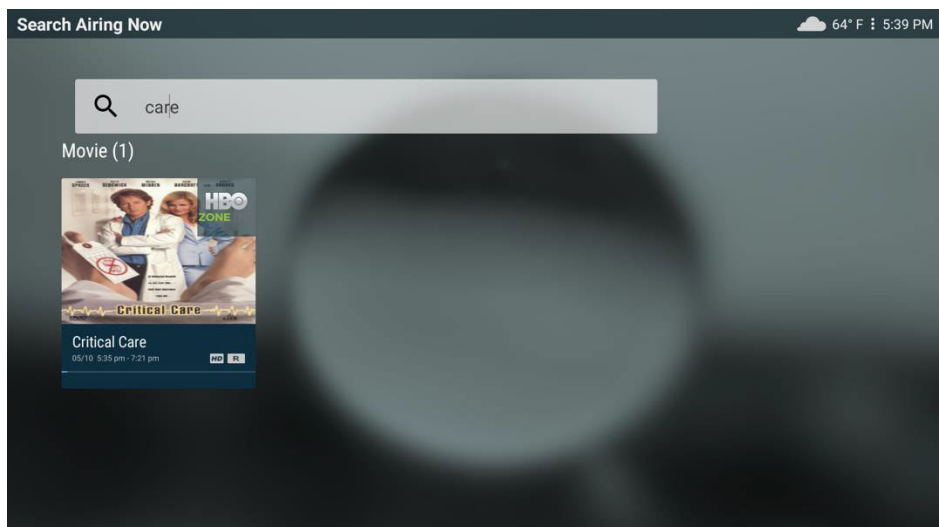
- Select
- ✓ View channel
 - ✓ Restart
 - ✓ Record



User is able to search among the **Airing Now** programs.



Type the keyword and press the back mark button.



Select from the results.

Record a series or a single episode

The **Record** feature lets you record a program to watch later. Use **Recordings** option on the **Menu** to view recorded programs.

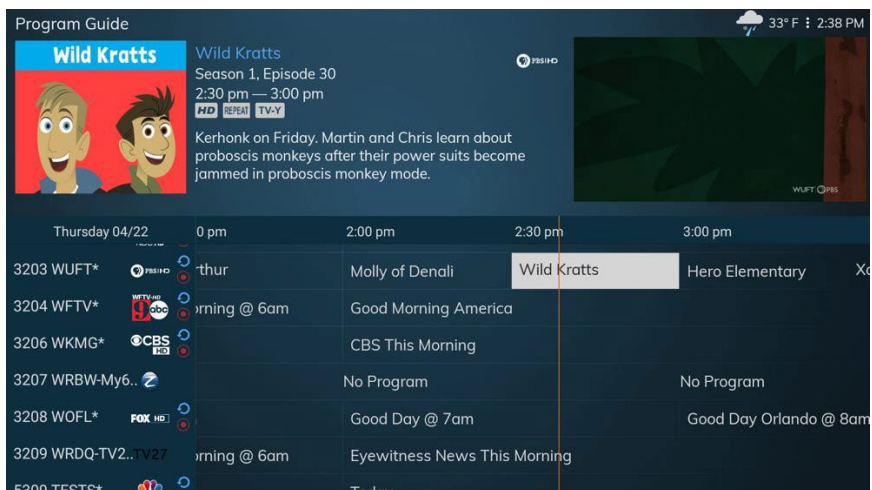
The user can request a recording (program or series) from many different places (s.a. Guide, player overlay rows -Airing Now and Trending Now-, Search result rows and Restart. In other words, the user can request a recording wherever an Information window pops up and the Recording option is available for the specific program or series

In this section, the **Record** request from the **Guide** is described.

Press the **Right** button to see the Menu.

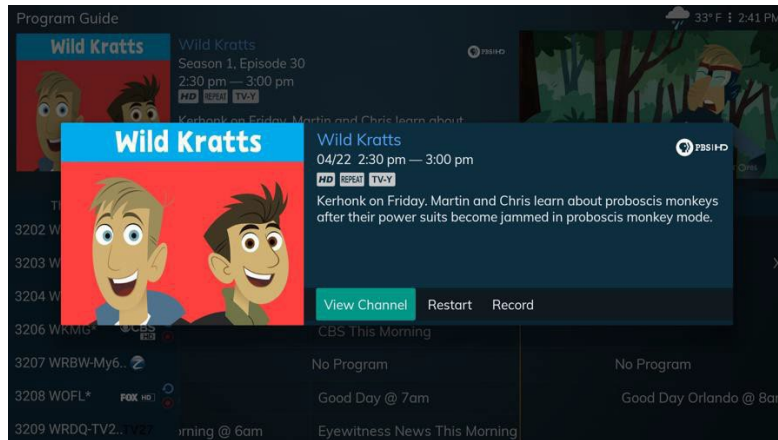


Then select **Guide** to see the Channel Guide.



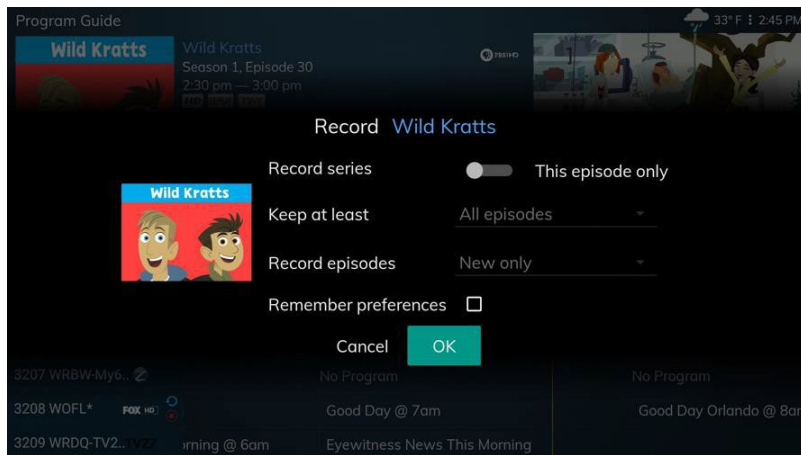
Navigate on the **Guide** window by using the **Right, Left, Up and Down** buttons.

Select the program you wish to record, and then press **OK** and hold for a second to see the program information.



Select **Record** and press **OK**.

The Record settings window pops up.

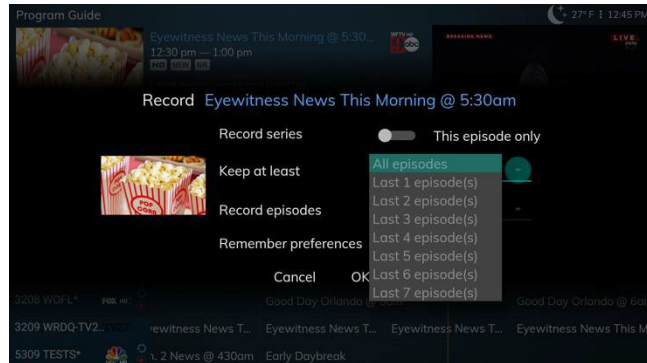


From the Program Information window, you can set the program to be recorded as a single program or request the recording of the series. The following options should be defined

- Record series or Record Program**
- Keep at least**
- Record episodes**

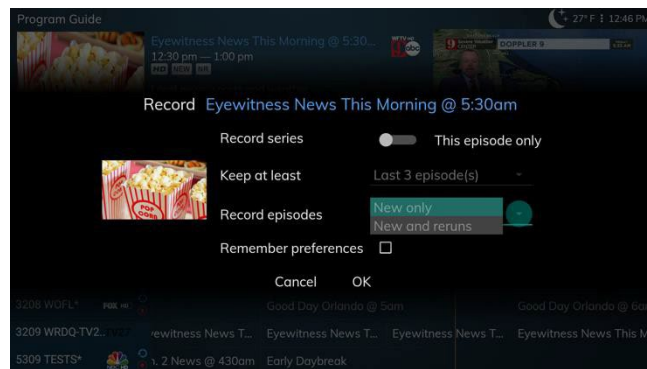
Record a series

If you select a series, you can record several episodes.



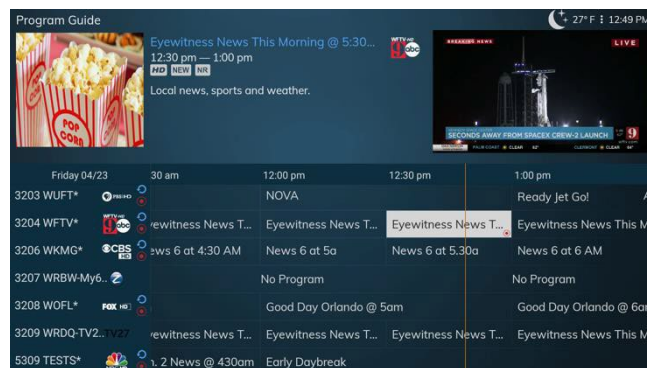
Use **R** or **L** or **Up** or **Down (D-Pad)** to select **Record series**

Keep at least- Use **R** or **L** or **Up** or **Down (D-Pad)** to select the number of episodes to store.




Record episodes—Use **Right** or **Left** or **Up** or **Down** button to navigate and select to record new episodes or new and reruns.

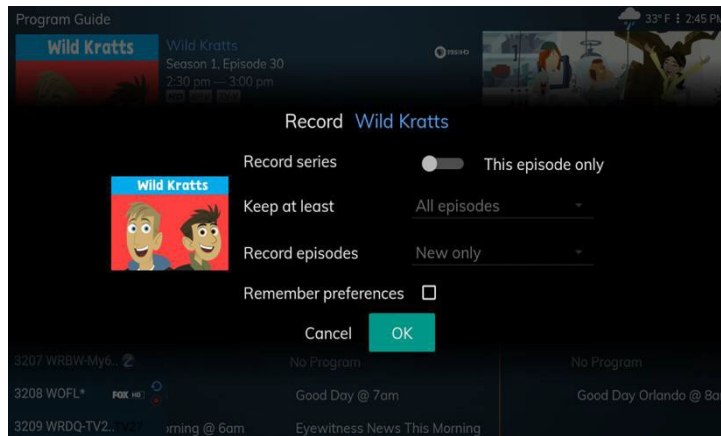
Finally, press **OK**



After you set the recording ...

In the Channel Guide, a Record icon  indicates that the series is scheduled for recording.


Record a single episode



Use **Right** or **Left** or **Up** or **Down** button to navigate on the Record settings window. Select the 'Record program' or 'This episode only' and then press **OK**.



After you set the recording ...

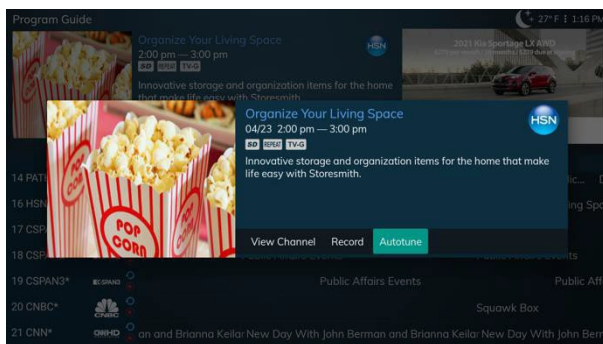
In the  Channel Guide, a Record icon indicates that the program scheduled for recording.

Autotune

Use the remote control to set your TV to tune to a later program automatically.

*The user can Autotune an upcoming program through either the **Guide** or the **Search** results.*

In this section, **Autotune** through the **Guide** is presented.



Press the **Right** button and then press **Guide**.

Use the arrow buttons to select the program you wish to Autotune.

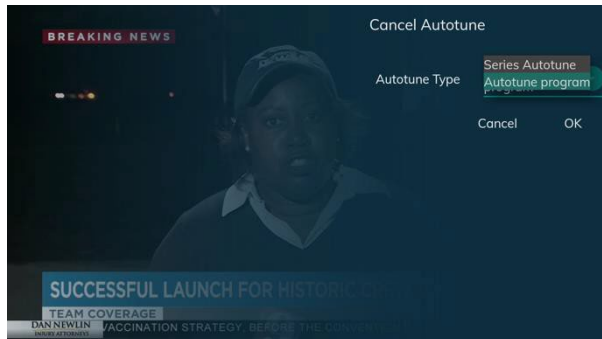
Press **Right** button as many times as needed to see later programming.

Then press **OK** and hold for a second to see the program information.

Press **Right** button to select **Autotune** and then press **OK**.



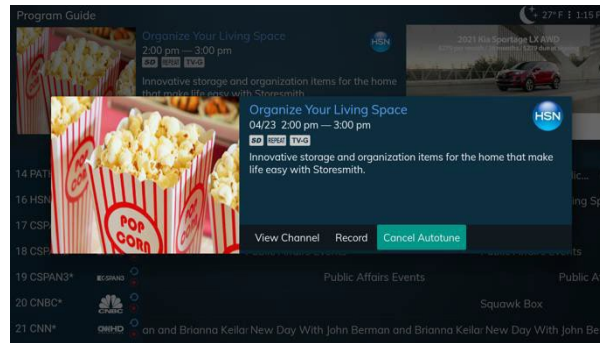
Another way to manage Autotune is by **Settings**. Press **MENU** or **Right** button then select **Settings** and press **OK**. Select **Autotune** and press **OK**.



Select the **Autotune Type** between **Series Autotune** or **Autotune program**. Press **OK**.



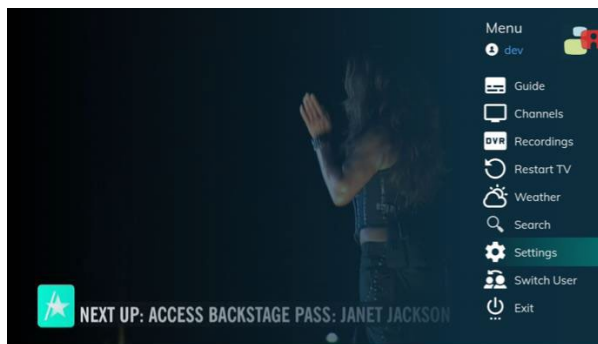
In the Channel Guide, a clock icon indicates that the program is selected for Autotune.



To cancel an Autotune selection, navigate to the program (through the **Guide** or the **Search**), press **OK**, select **Cancel Autotune**, and press **OK** again.

Parental Control

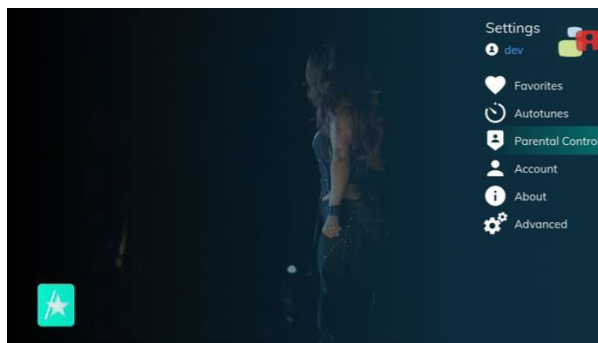
With Parental Control the Manager User controls accessibility for all users to tune to a program based on program ratings.



Press the **Right** button and then press **GUIDE**.

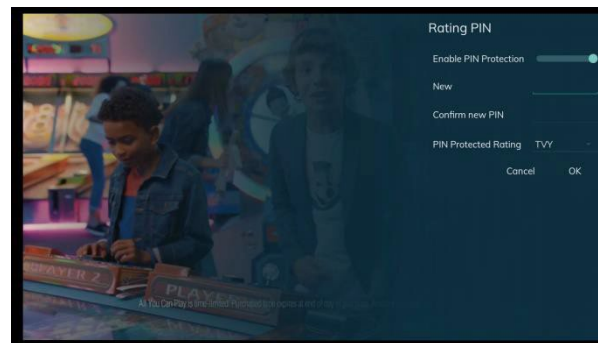
Use the arrow buttons to select **Settings**.

And then press **OK**.



Use the arrow buttons to select **Parental Control**.

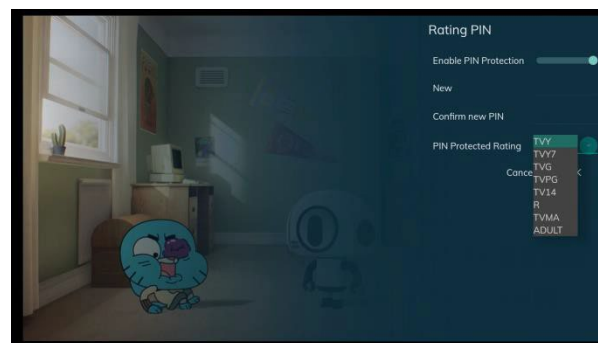
And then press **OK**.



Choose **Enable PIN** protection and press **OK**.

Insert new PIN
Confirm NEW PIN
Insert PIN Protected Rating

Press **OK**.



Ratings:

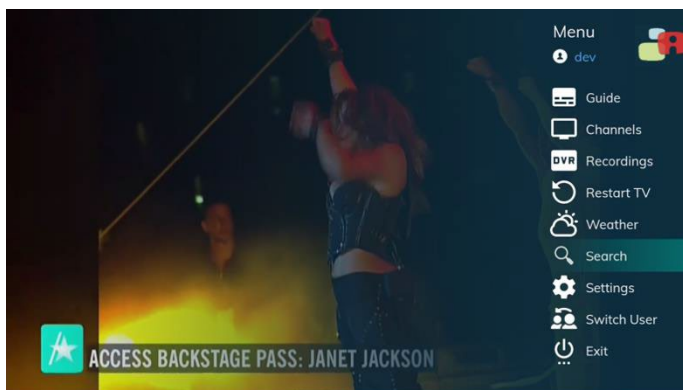
- ALL - all programs
- TVMA - mature audience only
- R - restricted
- TV14 - parents strongly cautioned
- TVPG - parental guidance suggested
- TVG - general audience
- TVY7 - directed to older children
- TVY - approved for all children

Search for Content

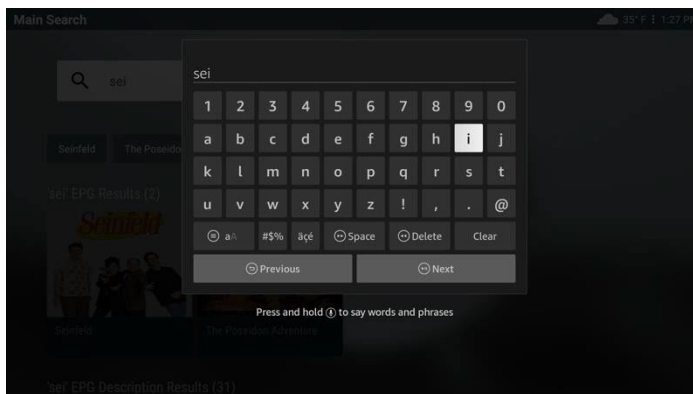
Search for content in the Channel Guide, Recordings, Restart of VOD.

In the Search option the idea of grouping the results has been implemented. In addition, the search is performed on all the available content.

Press the **Right** button to access the Menu.



Press **Down** button to select **Search**, and then press **OK**.



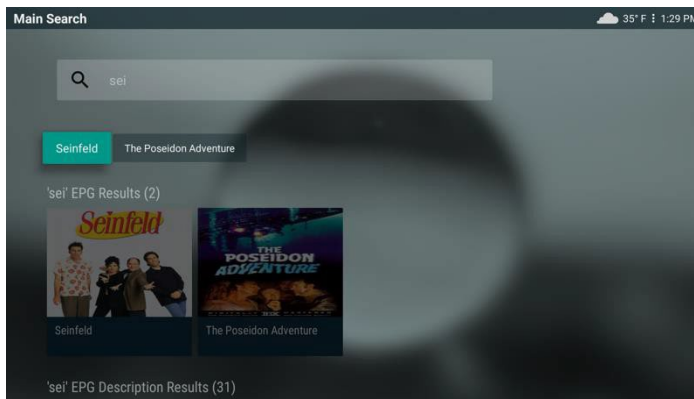
The virtual keyboard pops up.

Spell the search keywords by using arrow buttons to select the letters; press **OK** after each letter. When you're done, press the **back** mark button. (Partial spelling is okay.)

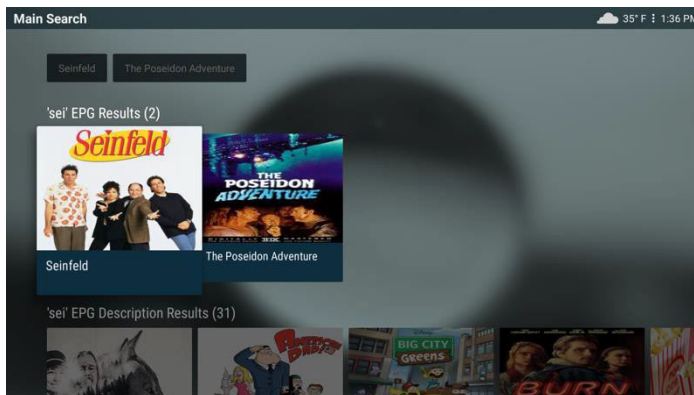
Support for voice commands.

Search Results are displayed into a number of categories/rows. Categories/rows are configurable per Service Provider implementation.

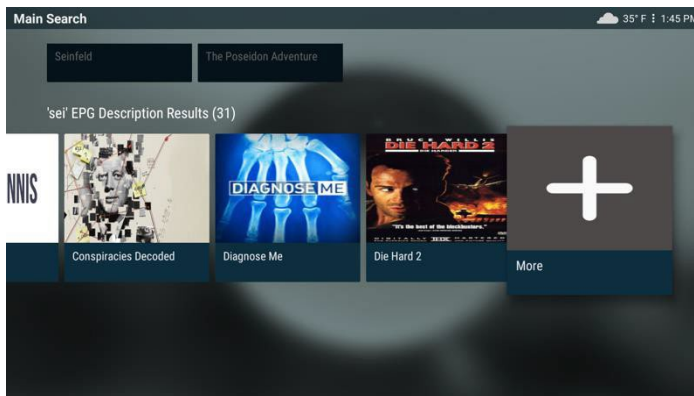
2. Basic TV controls



The first row of the results consists of the suggestions of a fast search of the live TV Channels, (EPG), current and upcoming programs.

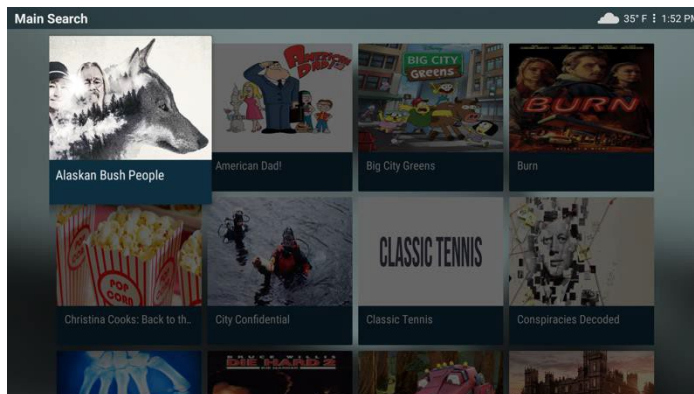


The second row of the results consists of all the matchings of the keyword with the **titles** on the EPG.

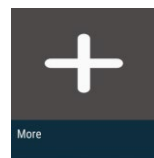


The third row of the results consists of all the matchings of the keyword with the **EPG Description**.

When **VOD** service is offered, the matching search results are listed on a separate row.

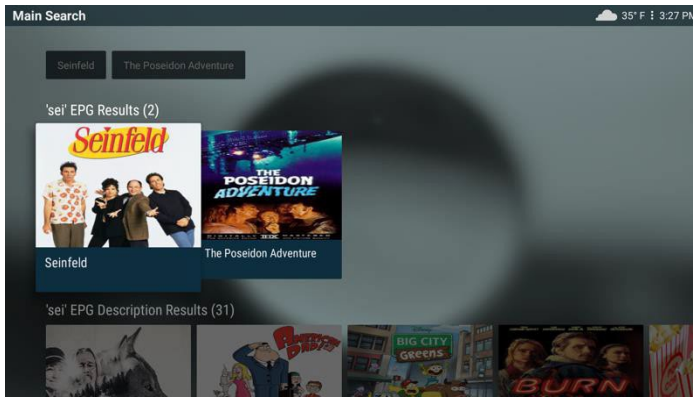


When the search results are too



many, the 'more card' appears.

By pressing the 'more card', all the results are displayed in a more friendly and easily accessible way to the user.

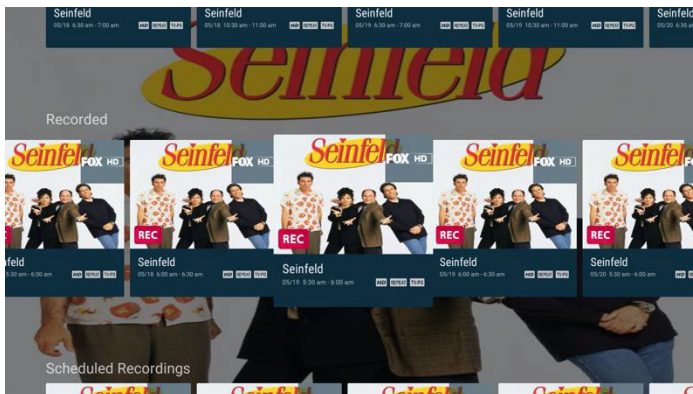


Use **Right, Left, Up and Down** buttons to select a matching search result (title) and press **OK** to see all the results of this selection.



In the case where results of this title are found in more than one channel, the search results of each channel are listed on separate rows. That means each row lists the search results of one channel only.

Cards with blue colored background represent episodes of the past, while cards with grey colored background represent upcoming episodes.



In the case where matching search results of this title are found on **Recordings**, these are listed on the **Recorded** row. This row consists of successfully completed recordings.

(Scroll down to find the **Recorded** row).



Matching search results of the selected title with scheduled recordings are listed on a separate row called **Scheduled Recordings**.

2. Basic TV controls



Use **Right**, **Left**, **Up** and **Down** buttons to select the program and press **OK** to see the Program Information window.



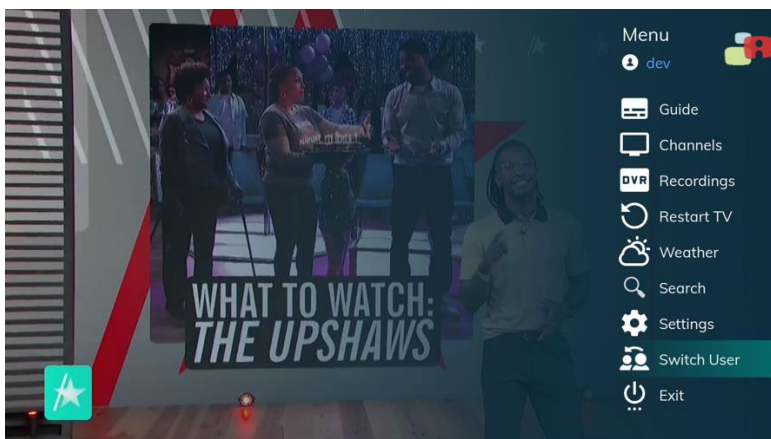
The program information window displays all the functions of the selected program available to the user.

Choose one and press **OK**.

Log out/Switch user

Normally, you'll remain logged in to the set-top box, and simply turn off your TV when you're not watching. However, to log in as a different user, you must first log out.

Press the **Right** button to access the Menu.

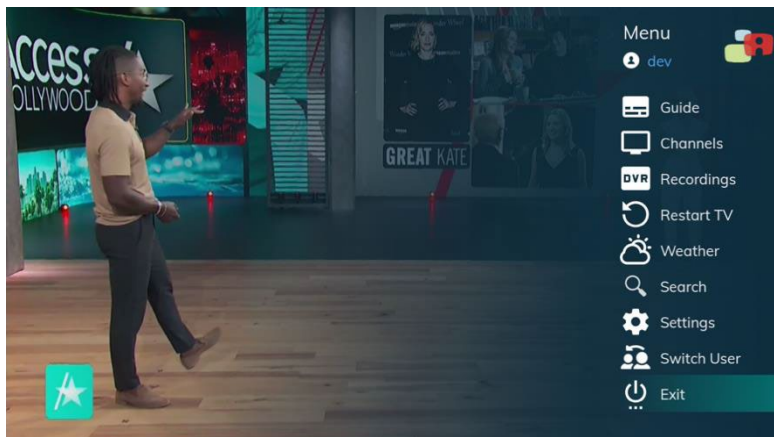


Press **Down** to select **Switch User** and press **OK**.

The TV will display the user login screen, allowing you to log in again as the same or different user.

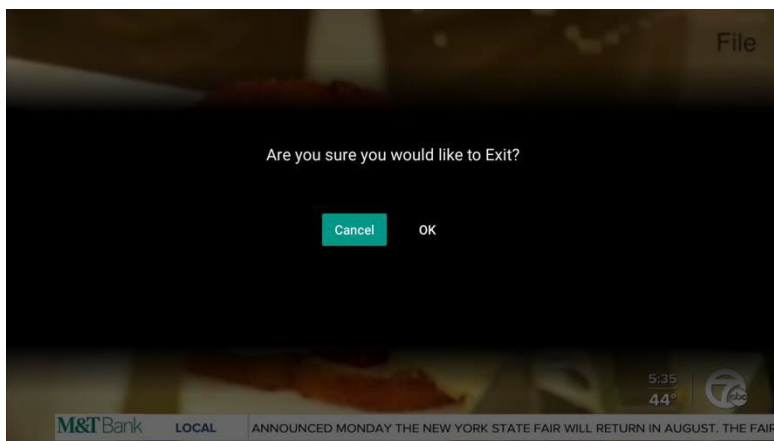
Exit

In order to log out from a set-top-box and/or to exit an account press **Exit**.



Press the **Right** button to access the Menu.

Press **Down** to select **Exit** and press **OK**.



The **Exit** confirmation window will display the user **Exit** screen.

Press either **Cancel** or **OK**.

3. Weather

Along with standard features, the **Menu** lists optional features you can purchase from your service provider.

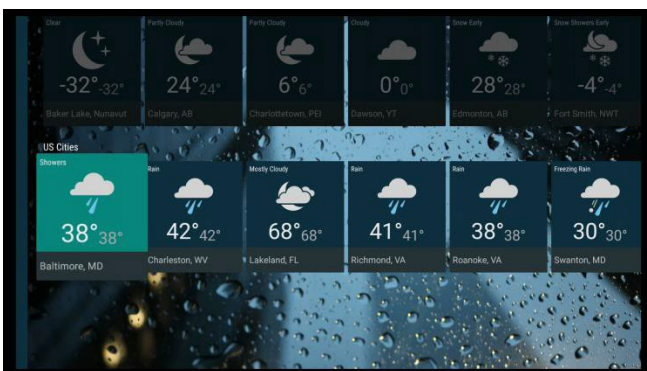


Press the **Right** button to access the Menu.

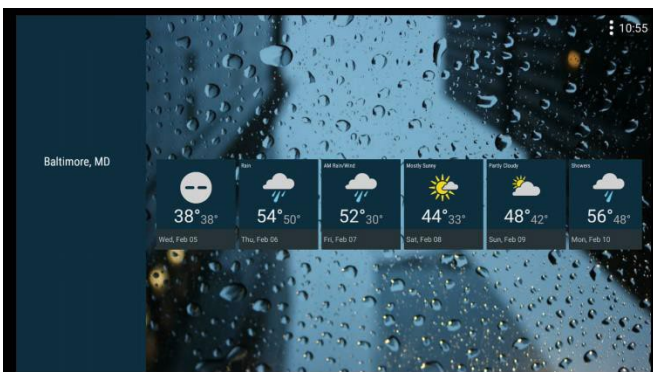
Press **Down** button to select the **Weather**, and then press **OK**.



Select a geographical area and press **OK**.



Select a city and press **OK**.



Weather displays the forecast for available locations for the next few days.

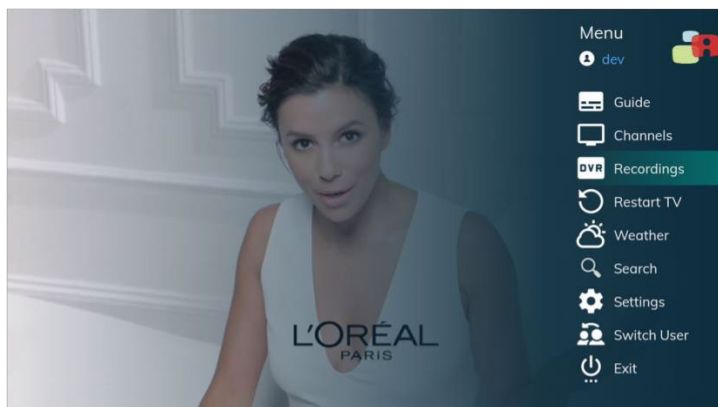
4. Recordings

The **Recordings** feature lets you manage recorded programs. Use **Recordings** to view and/or modify the settings of the programs you record.

The user can request a recording (program or series) from many different places; Guide, player overlay rows (Airing Now and Trending Now), Search result rows and Restart. In other words, the user can request a recording wherever an Information window pops up and the Recording option is available for the specific program or series.

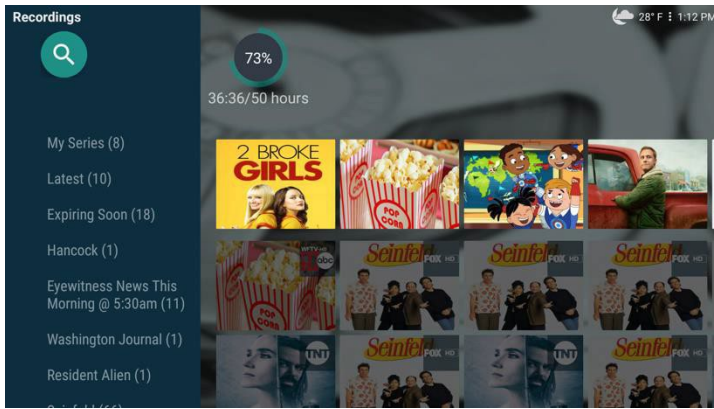
In this section, the **Recordings** management from the **Guide** is described.

View a recorded program



Press the **Right** button to see the Menu.

Then, select **Recordings** and press **OK**.



The **Recordings** option lists all recorded programming in categories:

My Series: All series recorded

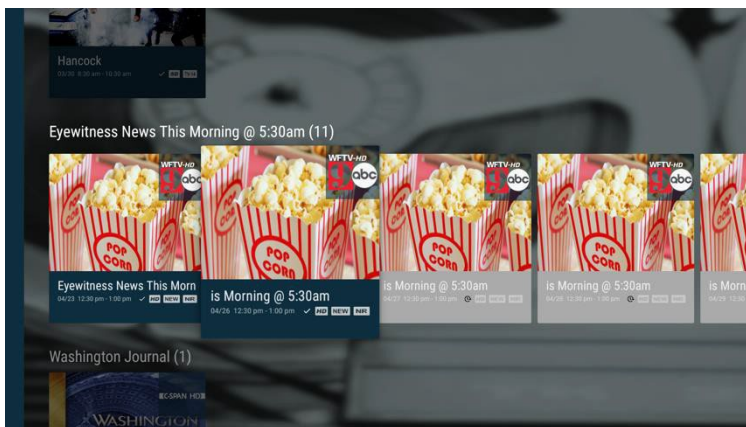
Latest: All programs recorded within a predefined time window

Expiring soon: All programs recorded expiring soon

Single Recordings: One single recording from a series or a movie recording.

In the next rows, each series recorded is listed, each one on a separate row.

In the **Recordings** menu, you can also see the percentage of the available storage space and the remaining time in hours for future recordings.



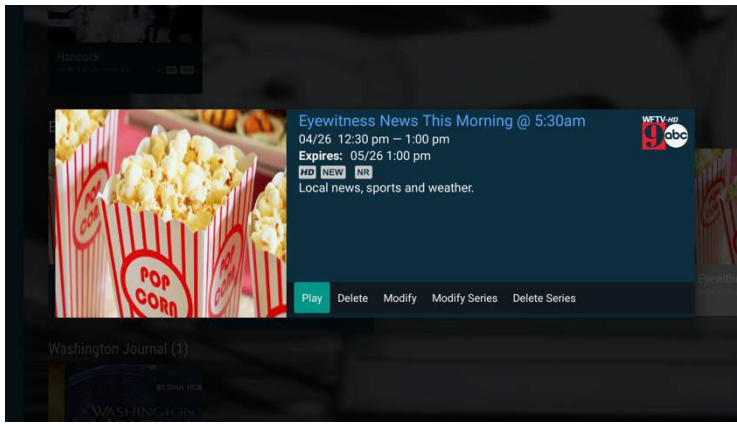
By selecting a series recorded row, you can see listed all the episodes of this series. With blue colored background are the episodes been successfully recorded. With grey colored background are those scheduled for recording.

Symbols show the status of each listing:

- Completed successfully
- Unavailable
- Scheduled

Select a program and press **OK**.

The record settings window pops up.



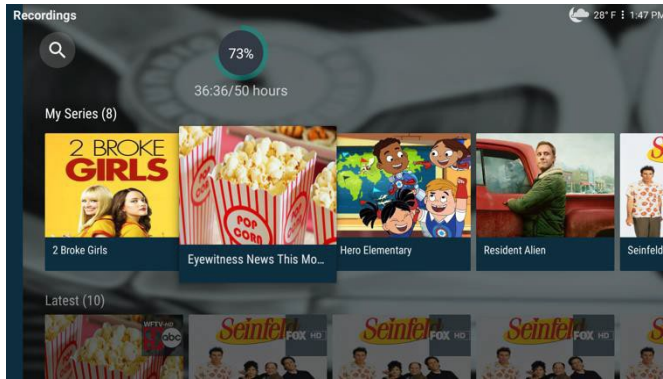
Information at the top of the window describes the selected program.

From the list of the available functions select

Play to start watching the program

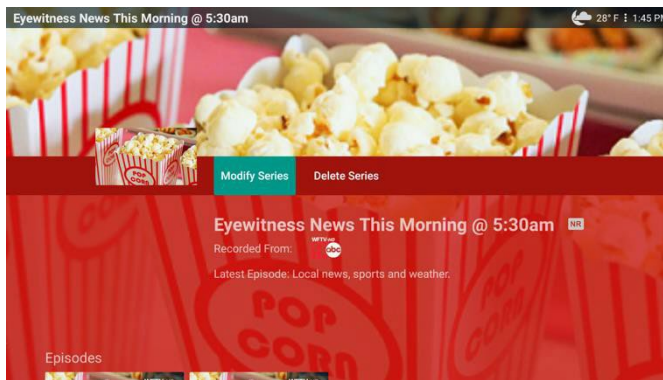
Note: Within the Recordings menu, a search functionality is offered. By pressing the Magnifier icon we can perform a search within the user's Recordings similar with the [generic search for content](#).

Manage My Series Recordings



In the **Recordings** menu, select **My Series**, and then select the series you want to manage and press **OK**.

From the list of programs of the selected series, select the program you want to manage and press **OK**.

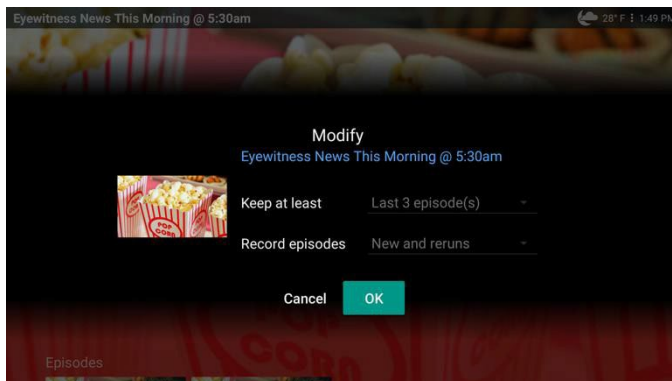


For successfully recorded single programs the available functions are

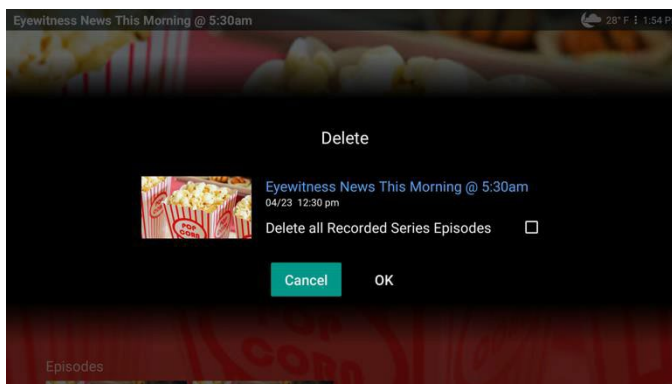
✓ **Modify Series**

✓ **Delete Series**

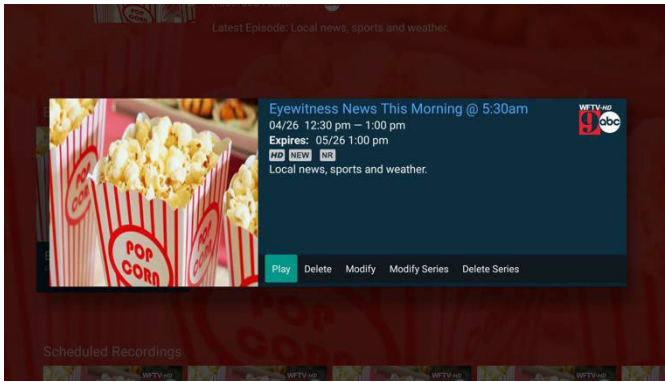
Select the function you want and press **OK**.



By pressing **Modify Series** you can modify all the recording options of the specific series.

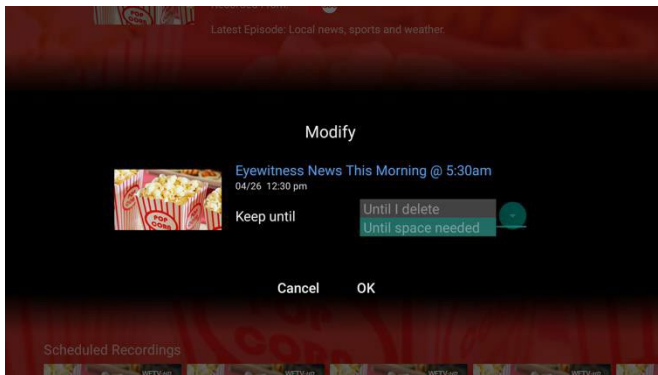
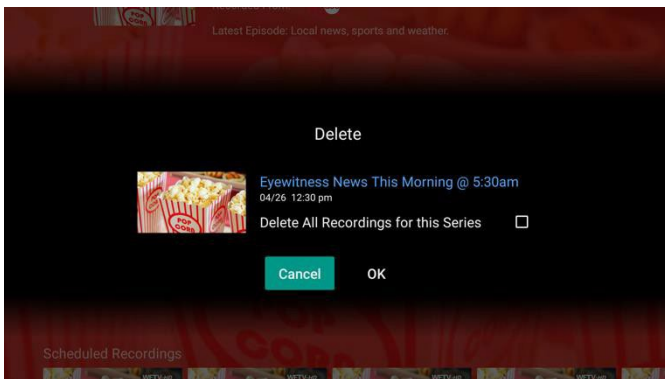


By pressing **Delete Series** you can delete all recorded series episodes.



For successfully recorded series programs the available functions are

- ✓ **Play** to watch the recording
- ✓ **Delete** to delete the recording
- ✓ **Modify** to modify the recording
- ✓ **Modify Series**
- ✓ **Cancel Series**

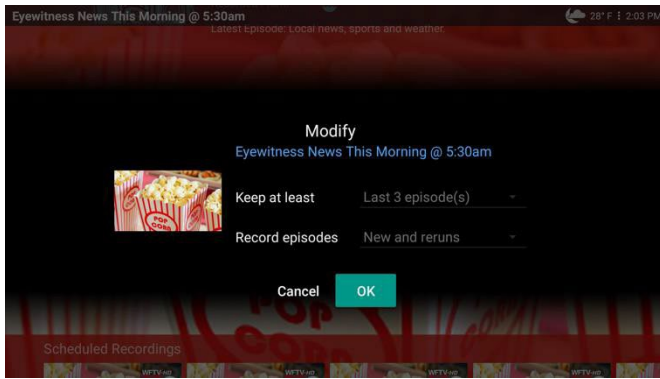


From the list of the available functions select

Modify to modify the specific episode

You can choose to keep episode **“Until I delete”** or **“Until space needed”**

Press **OK**.



From the list of the available functions select

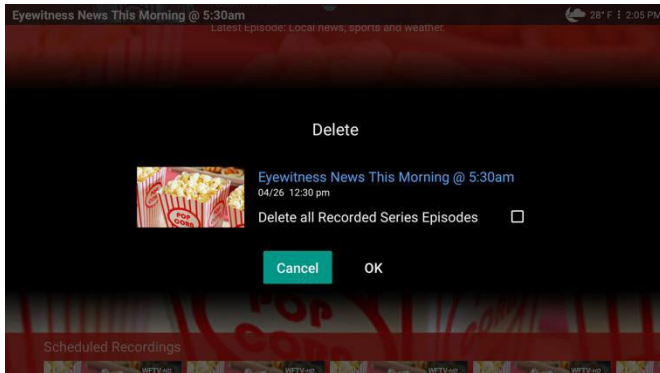
Modify Series to modify for the selected series either

Keep at least to modify the number of episodes to store.

or

Record episodes to modify the selection to record **New episodes or New and reruns**.

Press **OK**.

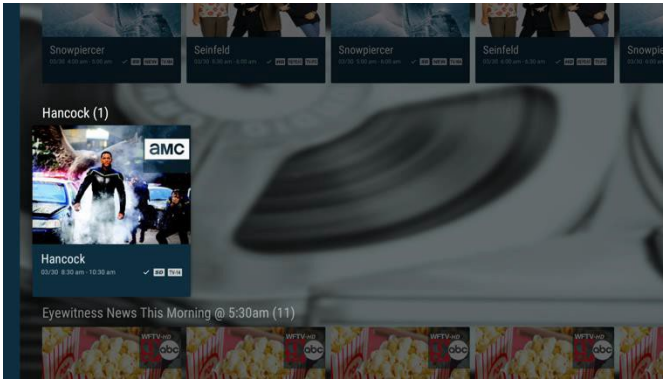


From the list of the available functions select

Delete Series to delete all recorded series episodes.

Press **OK**.

Manage single recording or movie



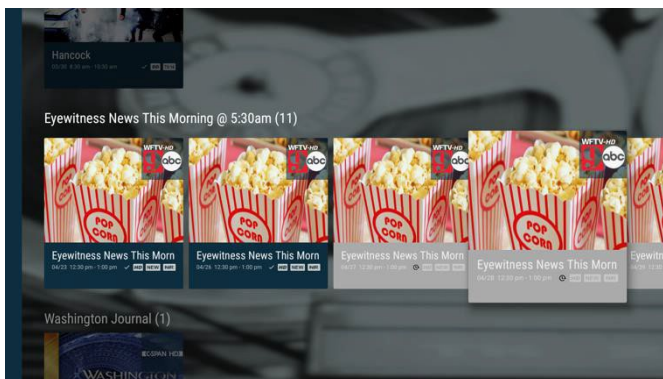
In the **Recordings** menu, select a single series episode recording or a movie, you want to manage and press **OK**.



Information at the top of the window describes the selected program.

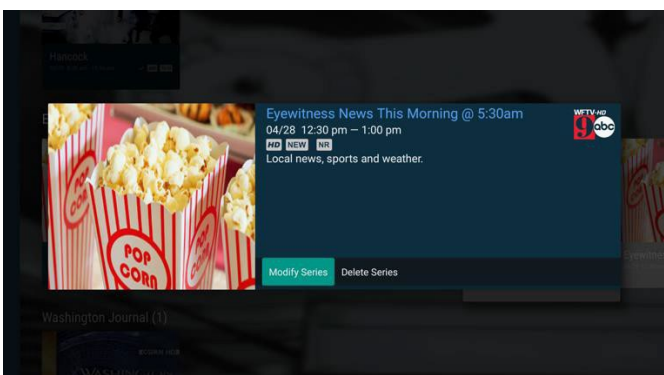
For successfully recorded series programs the available functions are

- ✓ **Play** to watch the recording
- ✓ **Delete** to delete the recording
- ✓ **Modify** to modify the recording



For scheduled movie recordings (not recorded yet) there are only two available functions

- ✓ **Modify Series**
- ✓ **Cancel Series**

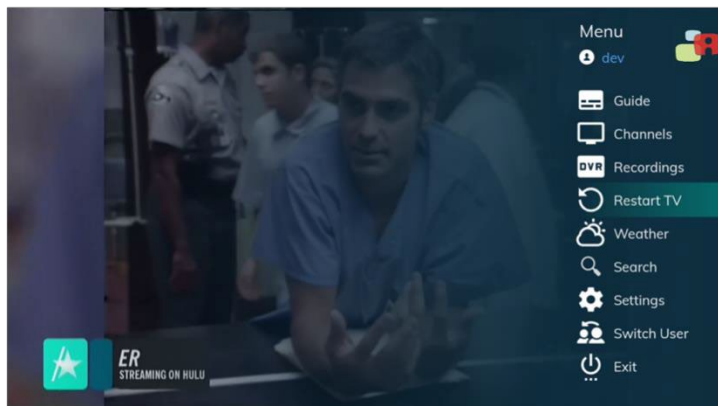


5. Restart TV

The **Restart TV** feature lets you watch programs recorded by the Service Provider for repeated viewing or viewing at a later time. Use **Restart TV** to view those programs. They are available for a specific time window.

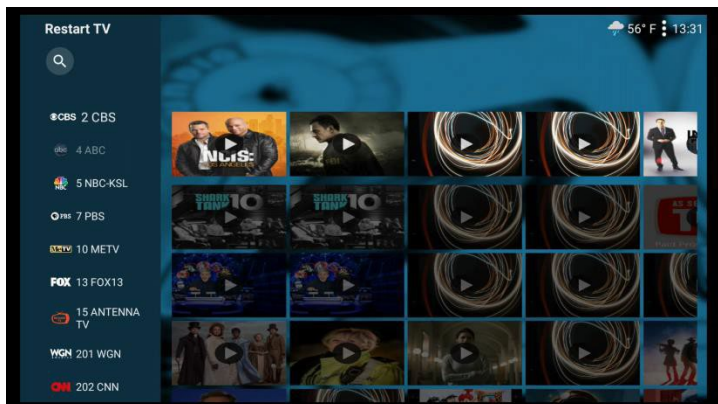
The user is able to select to view a Restart program from many different places; Menu, player overlay rows (Last Watched), and Search result rows.

View a Restart TV program



Press **MENU** or **Right** button to see the menu.

Then, select **Restart TV** and press **OK**.



In the **Restart TV** menu, press **Down**, **Up**, **Right** and **Left** buttons to navigate through the listings of the **Restart TV** programs. The available Restart TV programs of each channel are listed on a separate row.

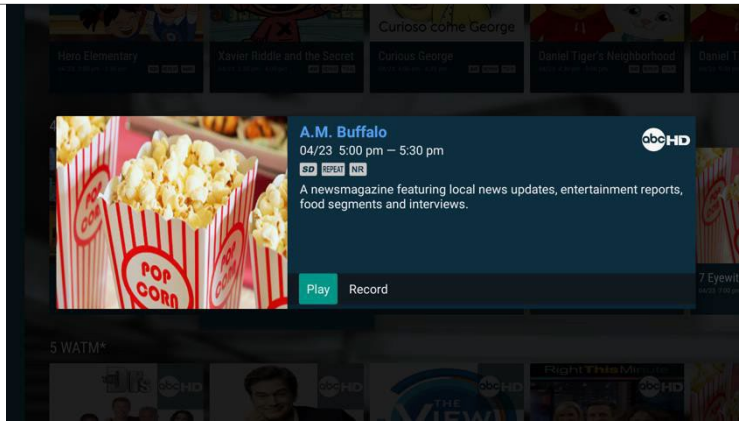
The **Restart TV** options let you view recorded programming of all channels with available the Restart TV option.



When you choose the channel row you prefer, press **Right** to scroll to the item you want.

The programs appear from the oldest to the most recent from left to right, therefore the last item listed on the right is the “now playing” program.

The progress bar appears for the “now playing” programs.

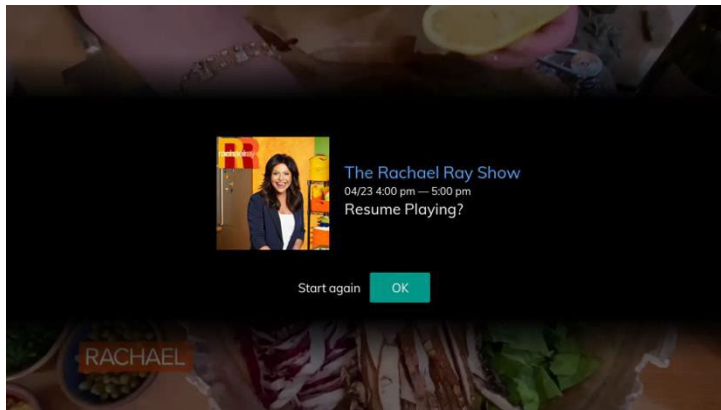


Select the program you want to watch and press **OK**.

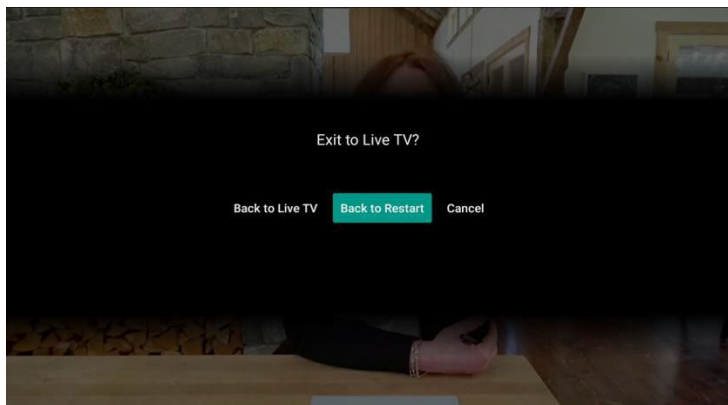
Information at the top of the window describes the selected program.

Select **Play** to start watching the program.

Select **Record** to start recording the program.



Resume Playing option is also available.



By pressing the back mark button, the following options are available:

- ✓ **Back to Live TV**
- ✓ **Back to Restart**
- ✓ **Cancel**

Note: Within the Restart menu, a search functionality is offered. By pressing the Magnifier icon we can perform a search within the Restart Programs similar with the [generic search for content](#).

Navigate in a Restart program

When you navigate with the remote control in a Restart program, the **Progress Bar** (*below*) and the available functions appear on the screen after pressing **OK**.













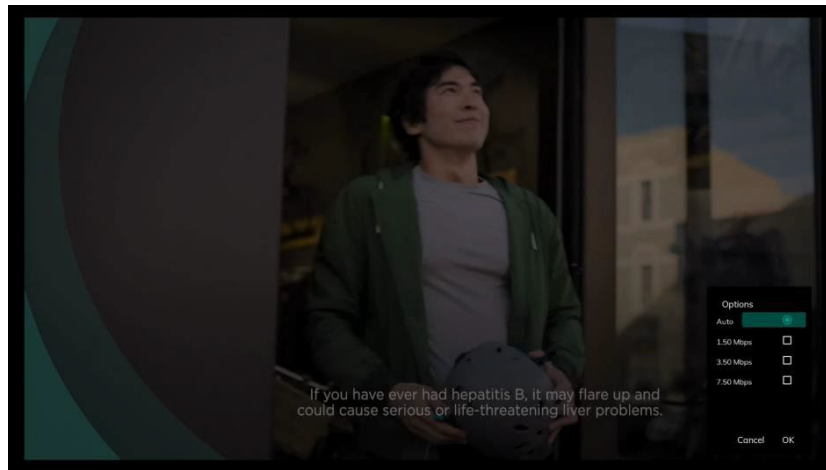
Screen shot with first level menu



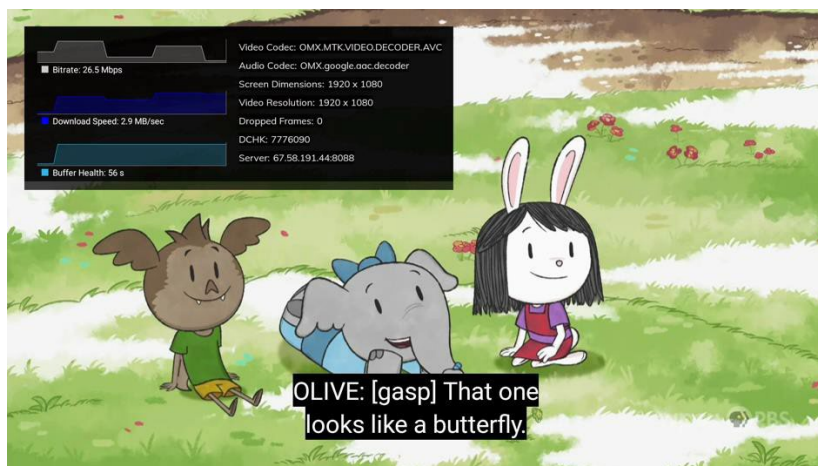
Screen shot with second level menu

The following functions are available

Symbol	Function	Progress Bar Indication
Play (▶)	Start or resume the program.	Shows current place in the program by section and minute (mm:ss).
Pause ()	Pause the program. Press ▶ to resume.	Shows the section and time (mm:ss) where paused.
Rewind / Fast Fwd (◀ / ▶)	Rewind / fast-forward the program.	Indicates Rewind or Fast Forward mode.
	Restart TV	
	Start recording the program	
	Go to Live TV	
	Go the EPG	
	Go to the last tuned channel	
	Close Captioning	
	Brings up second level menu	
	Brings up first level menu	
	Select video quality/bandwidth	
	Program and Network statistics	



Select video quality/bandwidth



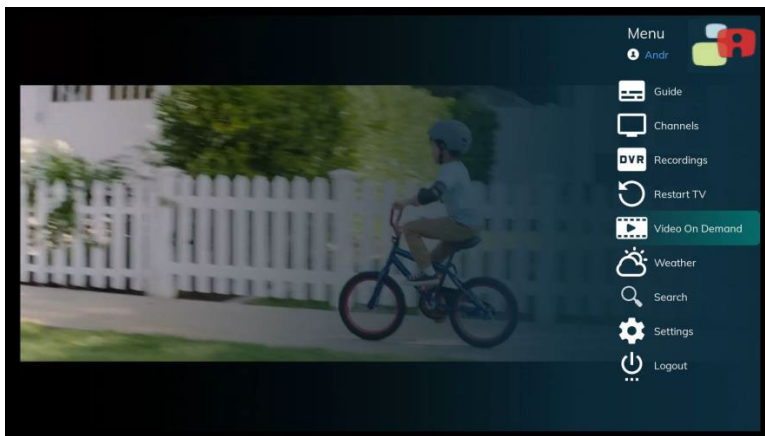
Show video and network statistics and set Close Captioning ON

6. Video on Demand (VOD)

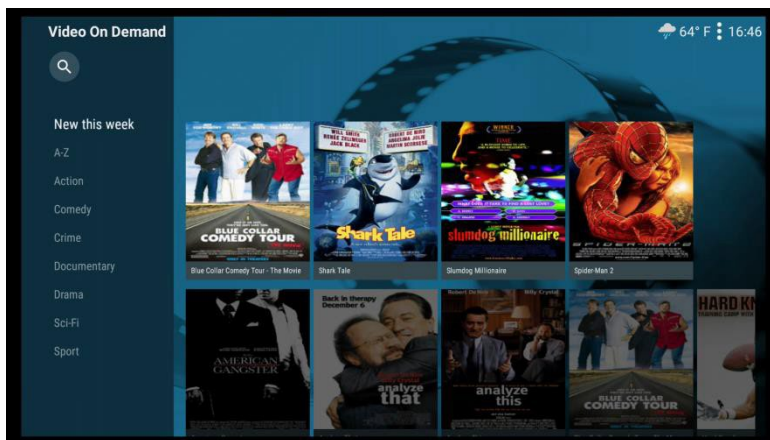
Video on Demand (VoD) lets you rent movies for immediate viewing.

Rent a Video on Demand movie

Search for a movie



In the Main Menu, select **Video On Demand (VOD)** and press **OK**.



First, you can search a movie from the **New this week** list.

Another way is to search a movie alphabetically.

Additionally, you can search by Genre (**Action, Comedy, Crime, etc...**)

Press **Up** and **Down** to navigate through the Genre list. Press **OK** to select a Genre, New movies for the week or all movies alphabetically sorted.

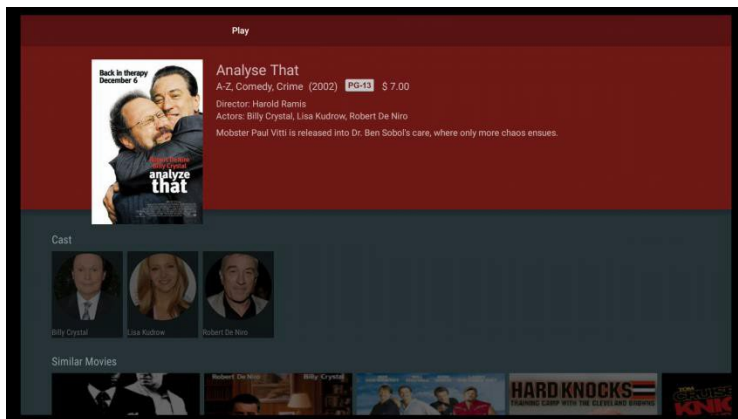


Select a movie and press **OK**.

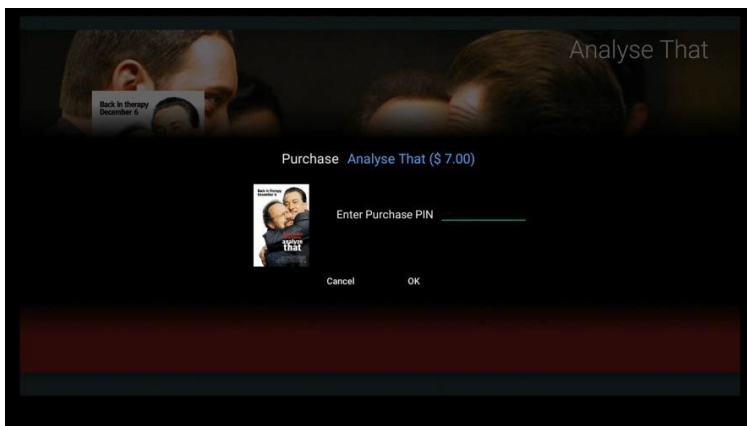


You can read the short description of the movie chosen.

You can choose renting the movie by pressing **Play**.

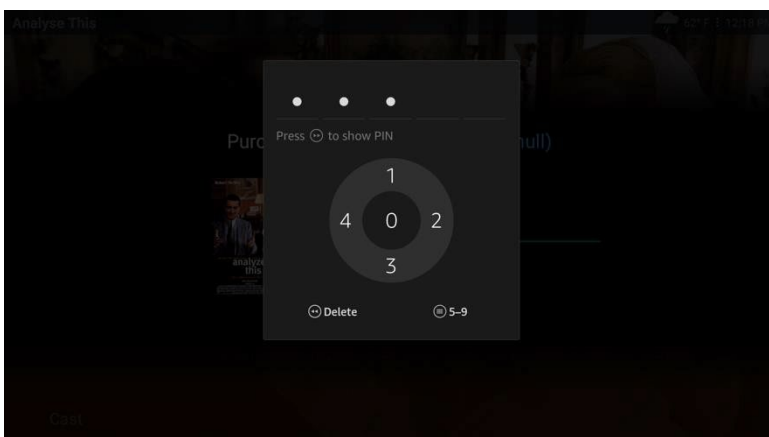


By scrolling down you can find more information about the movie as well as to see the list of similar movies.



By pressing **Play** the **Purchase PIN** page pops up on the screen.

Press and hold **OK**, for the virtual keyboard to appear on the screen.

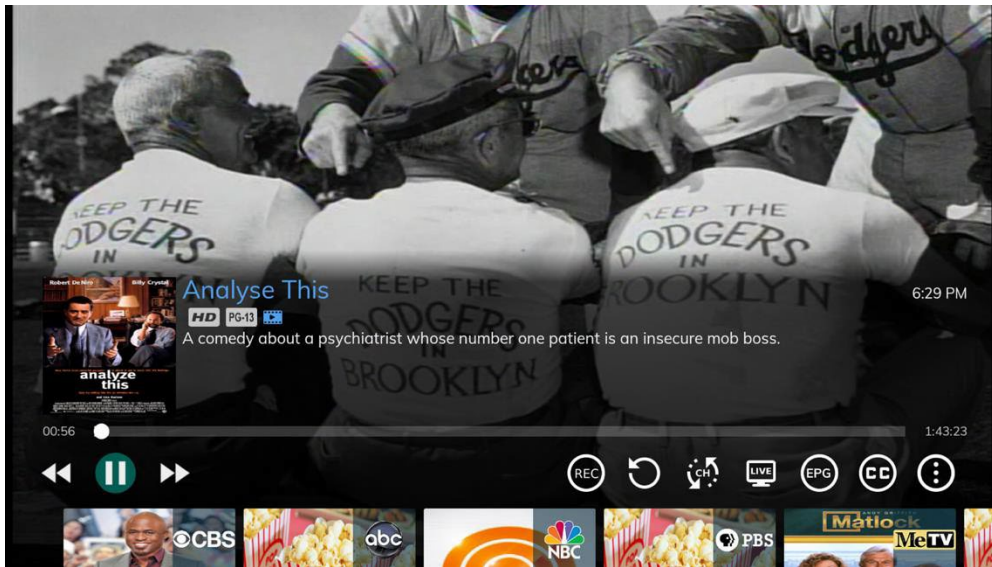


Enter the Purchase PIN

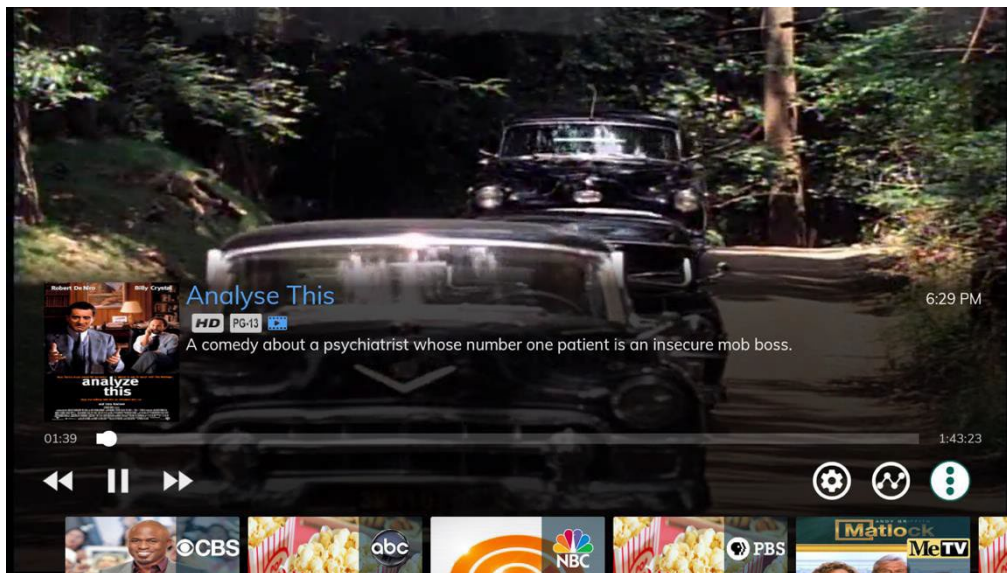
Note: Within the VOD menu, a search functionality is offered. By pressing the Magnifier icon we can perform a search within the VOD Movies similar with the [generic search for content](#).

Navigate in a Video on Demand movie











When you navigate with the remote control in a VOD movie, the **Progress Bar** (*below*) and the available functions appear on the screen after pressing **OK**.

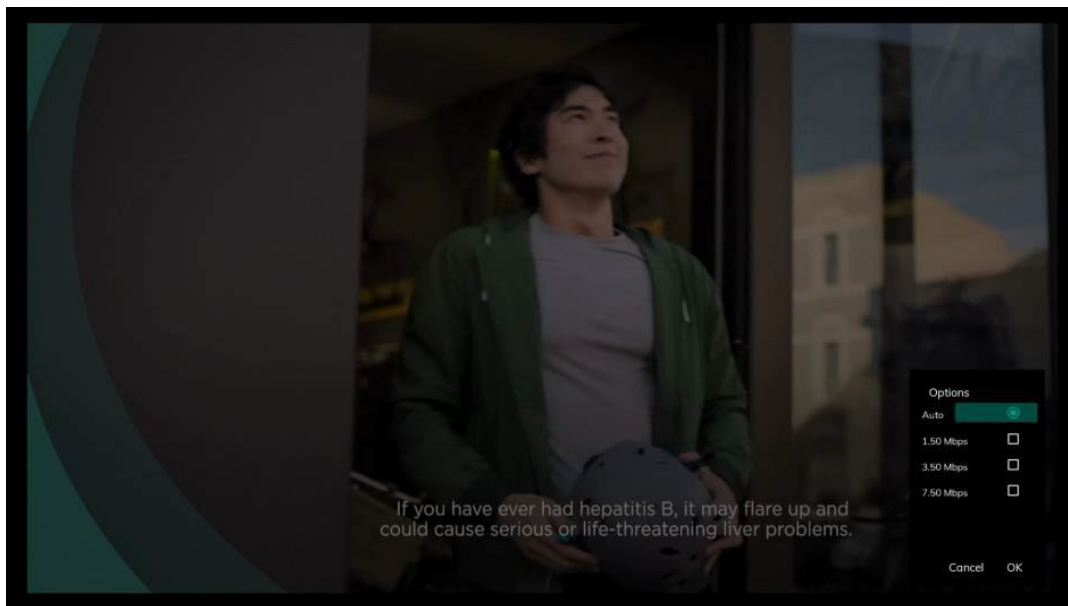


Screen shot with first level menu



Screen shot with second level menu

Symbol	Function	Progress Bar Indication
Play (▶)	Start or resume the program.	Shows current place in the program by section and minute (mm:ss).
Pause ()	Pause the program. Press ▶ to resume.	Shows the section and time (mm:ss) where paused.
Rewind / Fast Fwd (◀ / ▶)	Rewind / fast-forward the program.	Indicates Rewind or Fast Forward mode.
	Restart TV	
	Start recording the program	
	Go to Live TV	
	Go the EPG	
	Go to the last tuned channel	
	Close Captioning	
	Brings up second level menu	
	Brings up first level menu	
	Select video quality/bandwidth	
	Program and Network statistics	



Select video quality/bandwidth



Show video and network statistics.

7. Account

Account setup may include some or all of these procedures, depending on the services you've ordered.

Topics in this section:

- Subscriptions**
- Value Added services**
- Users**
- Login Settings**
- Purchase Pin**

Access the Account menu

To set up or change your services, first access the **Account** menu.



Press the **Right** button to access the Menu.

Press **Down** button to select **Settings** and press **OK**.



Select **Account** and press **OK**



From the Account menu, select the function you want.

- Subscriptions**
- Value Added Services**
- Users**
- Login Settings**
- Purchase Pin**

Subscriptions

The fs|cdn offers a number of services to the user. The user is able to subscribe to any of these services by the Subscription function.

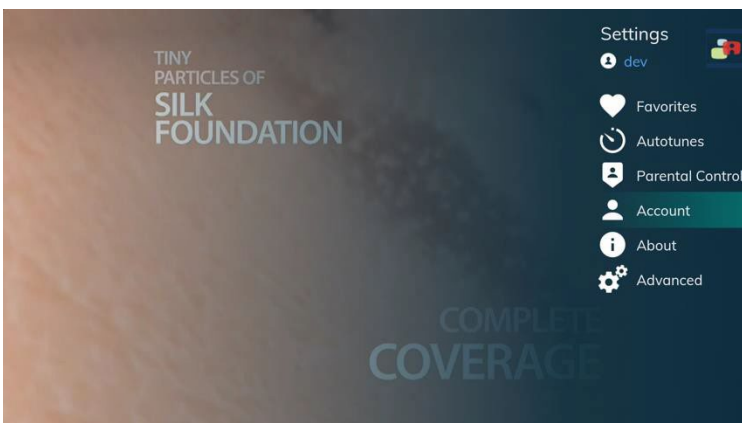
You may have set up subscriptions with a Customer Service Representative at the time you ordered fs|cdn.

To set up or change your services, first access the **Account** menu.



Press the **Right** button to access the Menu.

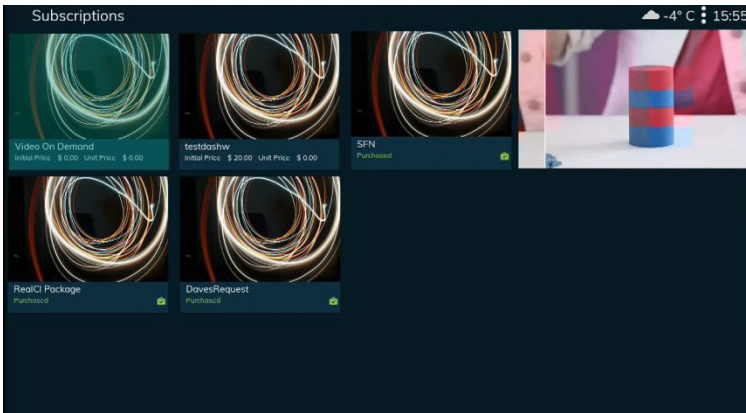
Press **Down** to select **Settings** and press **OK**.



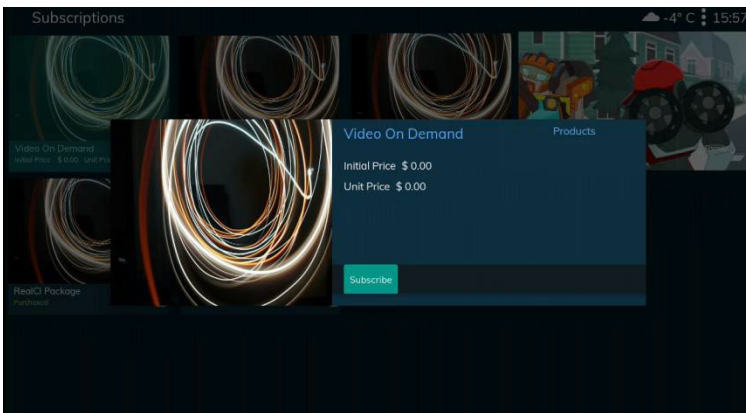
Select **Account** and press **OK**



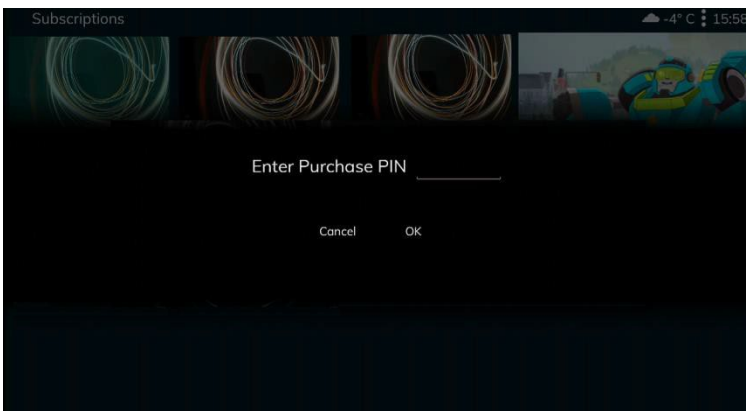
Select **Subscriptions** and press **OK**



Select the service you want to subscribe to and press **OK**



Select **Subscribe** and press **OK**



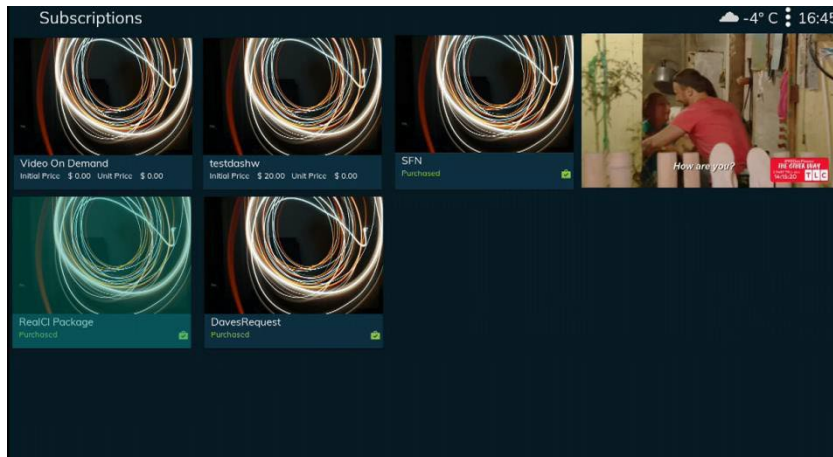
Enter **Purchase PIN** and press **OK**

Manage Subscriptions (unsubscribe)

To purchase a subscription, refer to “Subscriptions on page 53, or contact Customer Service.

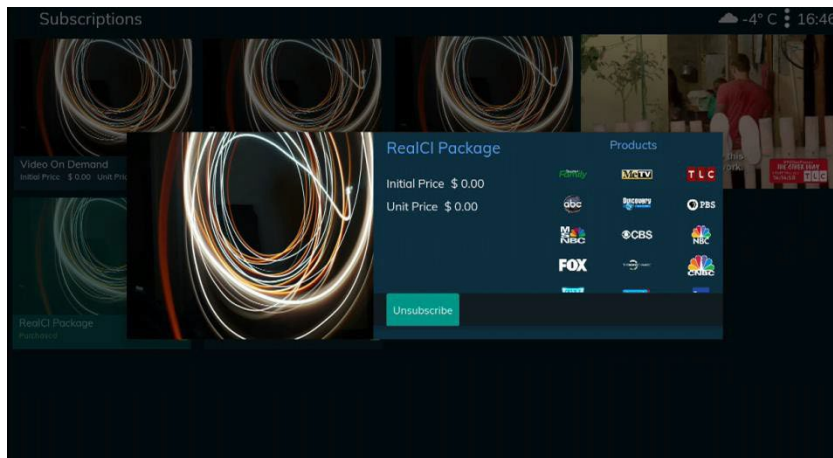
View Purchased Subscriptions

View subscription bundles already purchased for the user logged in.



Access the **Account** menu (page 52) and select **Subscriptions**.

Select a subscription and press **OK**.



Select **Unsubscribe** and press **OK**

Value Added Services

The fs|cdn offers a number of services to the user. The user is able to subscribe to any of these **Value Added Services**.

To set up or change your services, first access the **Account** menu.

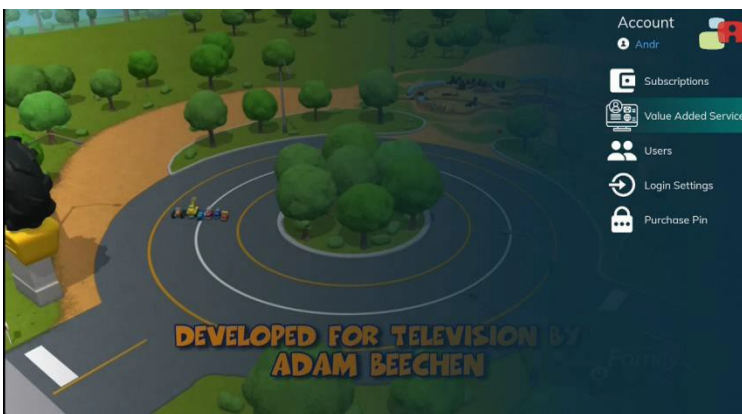


Press the **Right** button to access the Menu.

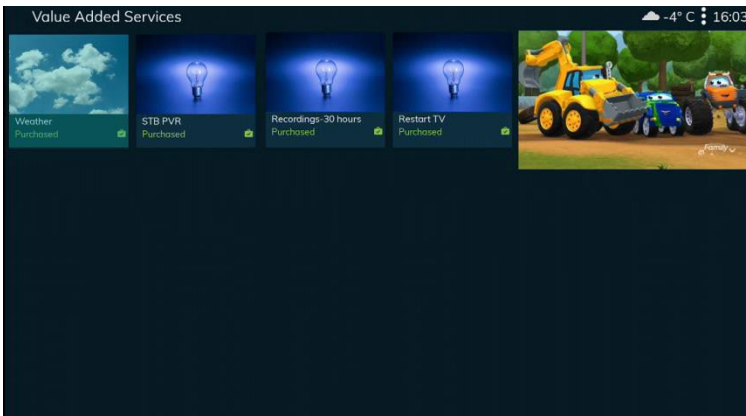
Press **Down** to select **Settings** and press **OK**.



Select **Account** and press **OK**



Select **Value Added Services** and press **OK**



Select from the services provided and press **OK**

In this example **Added Value Services** consist of

- **Weather**
- **STB RVR**
- **Recording -30hours**
- **Restart TV**

Manage Users

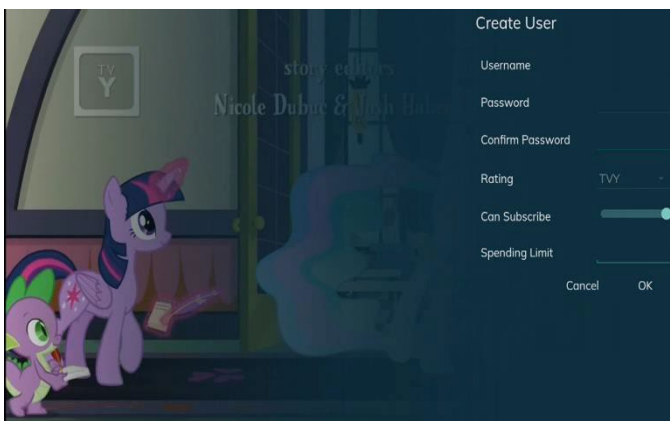
The **Users** function allows you to manage the users of the subscription and their access rights to different services provided.



From the **Account** menu, select **Users** and press **OK**.

The following functions are available

- Create User**
- Modify User**
- Delete User**
- Lock User login**
- Lock User Channels**



By Selecting **Create User** a number of parameters should be set up

- Username**
- Password**
- Rating**
- Ability to Subscribe and**
- Spending Limit**

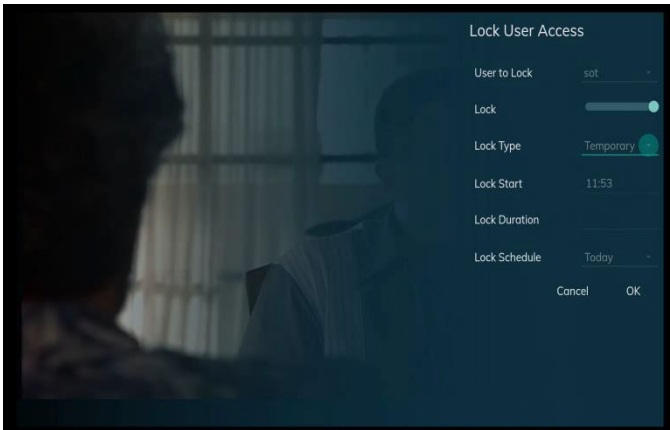


By Selecting **Modify User** a number of parameters should be set up

- **User to Modify**
- **Rating**
- **Ability to Subscribe** and
- **Spending Limit**



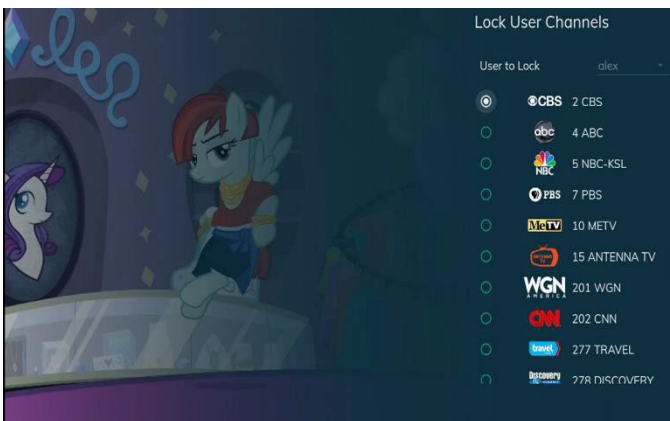
By Selecting **Delete User** the **User** to be deleted should be specified



By Selecting **User to Lock** the user access is denied. Available options are:

- ✓ **Lock Type** (temporarily or permanently)
- ✓ **Lock Start**
- ✓ **Lock duration**
- ✓ **Lock Schedule**

Press **OK**.



By Selecting **Lock User Channels** the user access to specific channels is denied

Login Settings

The **Login Settings** allows the user to manage the Login Password and the Autologin functionality.



From the **Account** menu, select the function **Login Settings** and press **OK**.



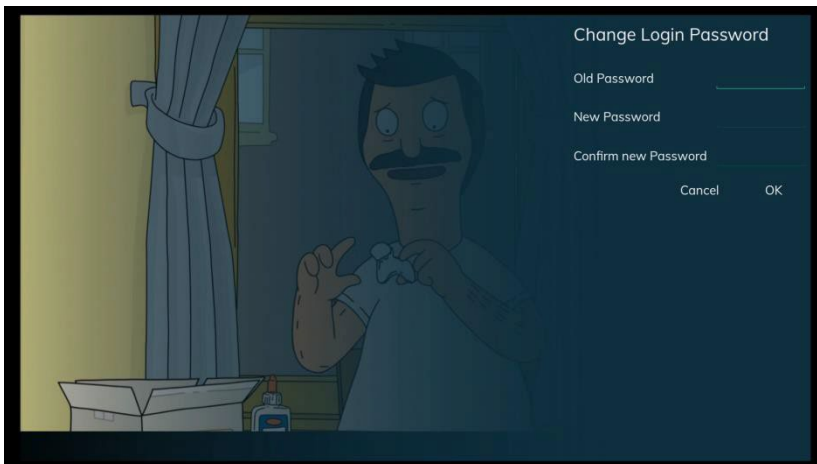
Select **Login Password** to change the Login Password
or
Select **Autologin** to set or cancel Autologin

Set Login Password

Access the **Account** menu (page 52) and select **Login Settings**.



Select **Login Password**

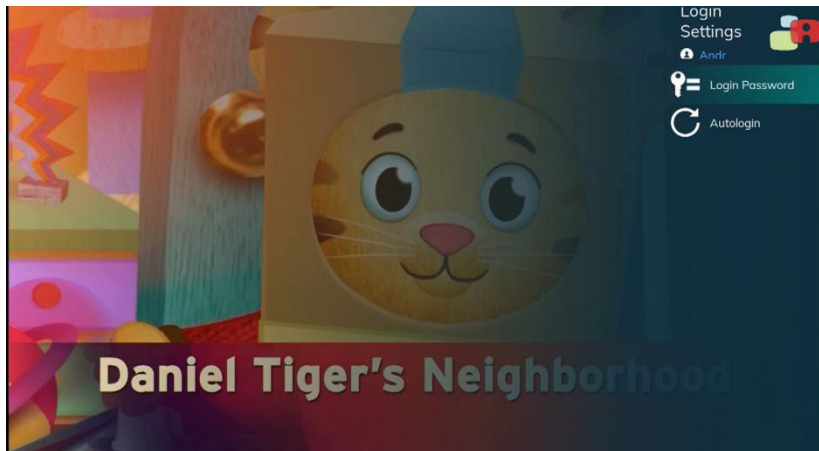


By Selecting **Login Password** a number of parameters should be set up

- **Old Password**
- **New Password**
- **New Password Retyped**

Set Autologin


When you set Autologin, the login procedure becomes disabled and no password is required.



Access the **Account** menu (page 52) and select **Autologin**.

Press **Down** to select **Set Autologin User** and press **OK**.

Use the same steps to turn off Autologin.

 Other users will be able to access your account when Autologin is enabled.

Purchase Pin

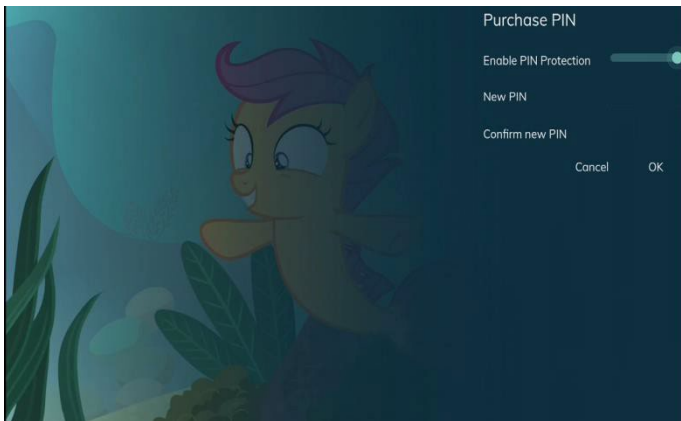
Purchase PIN allows secure purchase of subscriptions or services

Set Purchase PIN

The **Purchase Pin** function allows you to set a Pin in order to be able to purchase additional products or services available.



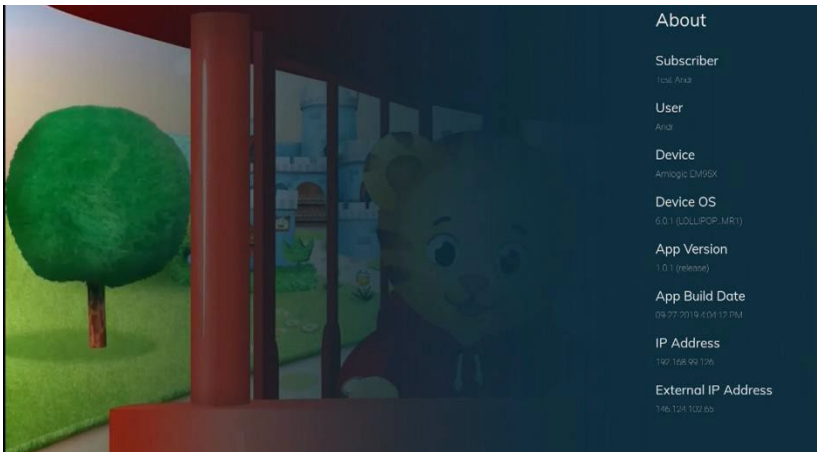
From the **Account** menu, select **Purchase Pin** and press **OK**.



Enable Pin Protection and set a Pin

View About information

View user, subscriber and device and app information.

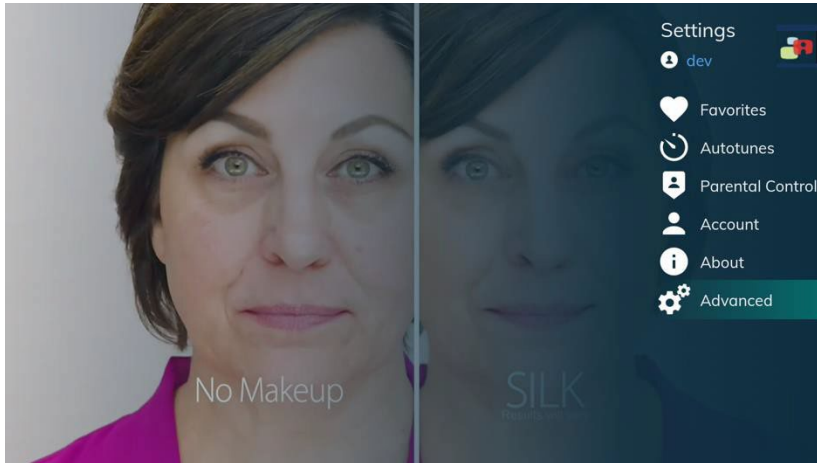


Access the **Account** menu (page 52) and select **About**.

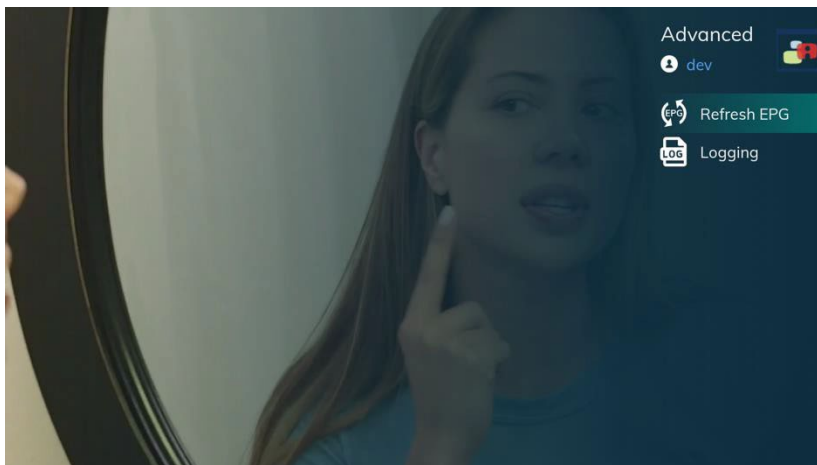
To change settings, please contact Customer Service.

Advanced functions

You can force **EPG Refresh** and **Enable Logging** at any time.



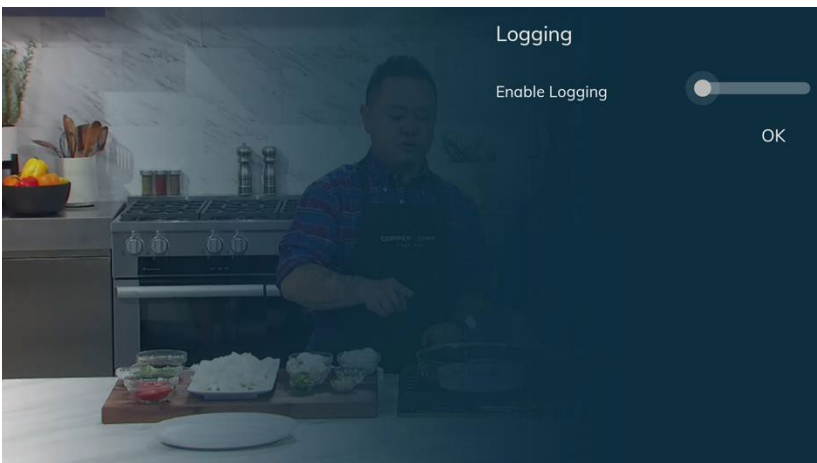
Access the **Account** menu (page 52) and select **Advanced**.



The following options are available

- ✓ **Refresh EPG** to manually force EPG refreshing

- ✓ **Logging** to enable/disable server logs.



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Technical Support

If you have questions or problems please contact Customer Technical Support:

phone: **800-762-5383**

website: <http://www.socket.net/>