



Fiber Television Services
Entone

Welcome Packet and Quick Start Guide

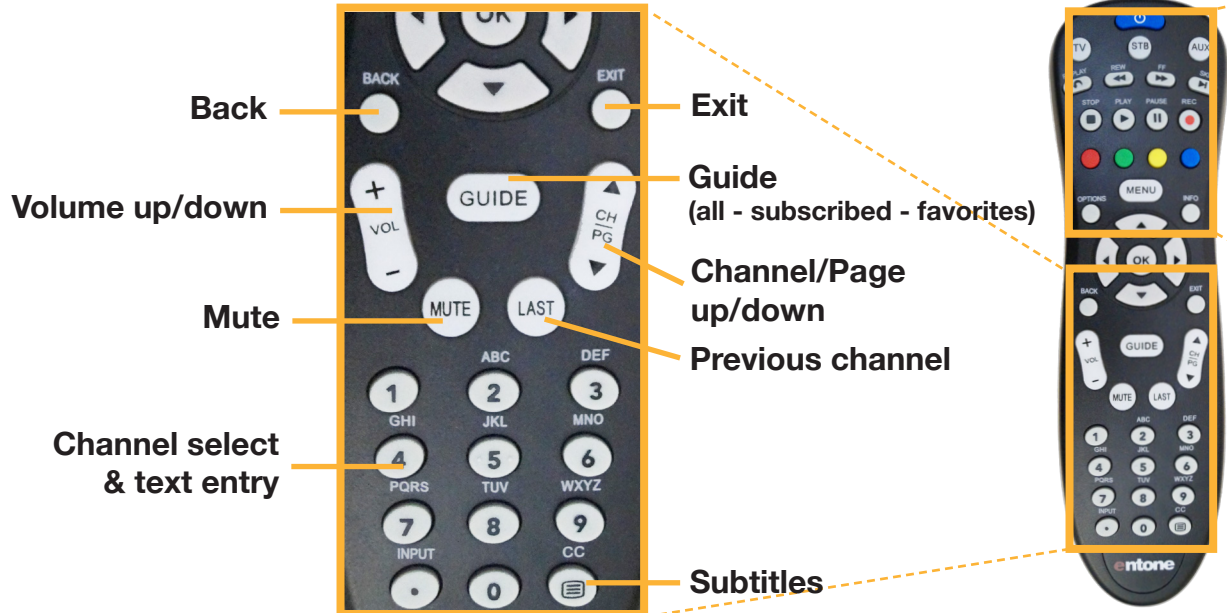
Contact Information

- Call us at **1-800-SOCKET-3** (1-800-762-5383)
- E-mail your billing and account questions to **office@socket.net**
- E-mail your technical questions to **support@socket.net**
- Mail your bill to:
 - **P.O. Box 1118**
 - **Columbia, MO 65205**
- Make payments online at **www.socket.net/myaccount**
- Connect with us on Facebook at **www.facebook.com/socketinmo**
- Follow us on Twitter at **www.twitter.com/socket**

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Remote Control Functions





Basic TV Controls

Changing the Channel

You can control all services from the remote control.

Using the number buttons, enter the channel number. Or, on the CH (Channel) buttons, scroll up or down one channel at a time.

Viewing Current Channel Information

Press **INFO** to see a description of the program you're watching.

Every time you change the channel, a programming banner displays channel information and a program progress bar.

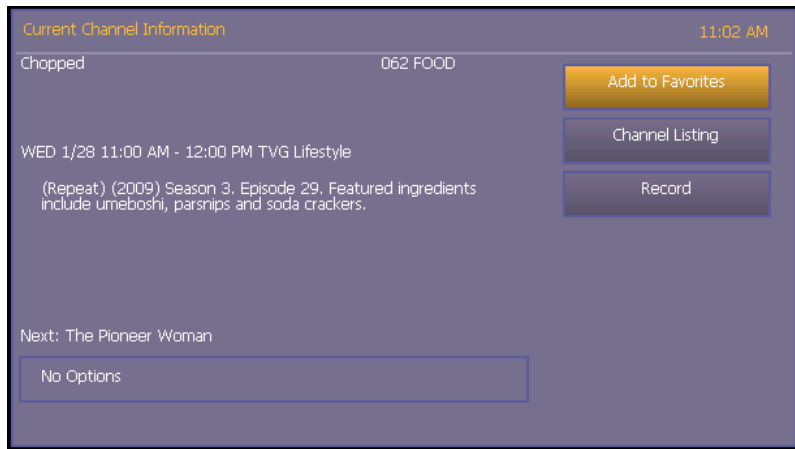


Setting Favorites

When you set Favorite channels, you create a separate program guide just for the channels you watch the most – your Favorites!

- Press GUIDE twice to see My Channels program guide.
- Use the Page Up/Down buttons to select a channel you want to add to your Favorites program guide.
- Press the INFO button to see program information.
- With “Add Channel to Favorites” selected, press OK on the remote control.

After you set up Favorite channels, press GUIDE three times to see the Favorites program guide.



Viewing the Channel Guide

Press GUIDE to see a Channel Guide.

- Press once for **Offered Channels** (all channels available from Socket).
- Press twice for **My Channels** (channels you subscribe to currently).
- Press three times for **Favorites** (channels you've set as favorites). Refer to page 4 to set up Favorite channels.

Use the arrow keys to navigate through the guide. Press OK on your remote to begin viewing that channel.

Moving to the right will show you programs airing at later times. You can set your television to automatically tune to these programs when they begin to air (see Autotune on page 11).

My Channels		10:58 AM	
Cupcake Wars		062 FOOD	
WED 1/28 10:00 AM - 11:00 AM TVG Lifestyle (Repeat) (2012) Episode 74. Four top bakers create cupcakes inspired by "Star Wars" for a VIP bash celebrating the franchise.			
WED 1/28	10:30 AM	11:00 AM	11:30 AM
062	FOOD	Cupcake Wars	Chopped
063	truTV	Container Wars	Container Wars
064	TRAVEL	Anthony Bourdain: N...	Anthony Bourdain: No Reservations
066	GAC	Music Videos	Great American Playlist
067	RFD-TV	Market Day Report	Market Day Report



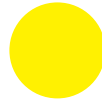
— Scroll through channels and times



Current program information



Help
(Pulls up on-screen instructions)



Mine
(denotes the Favorites guide)



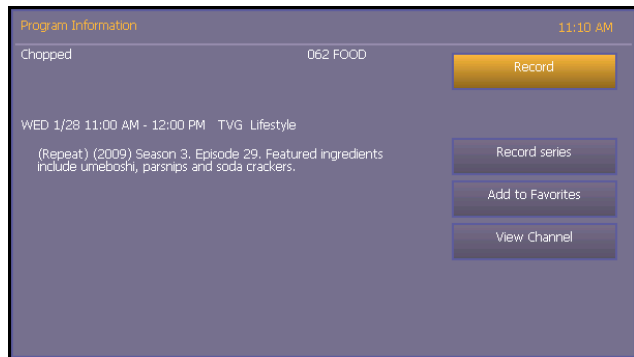
Back
(to the previous menu)

Recording a Program or Series

The Recorded Programs feature lets you record programming to watch later. Use the **DVR** function (see page 15) to view recorded programs.

Press **GUIDE** on your remote twice or three times to see your programs or Favorites. Use the arrow buttons to select the program you wish to record, and then press **OK** on the remote to see program information.

From the Program Information window, you can set the program to be recorded—just one time, or several times if it's a series. Select either “Order Recording” or “Order Series Recording” on screen.



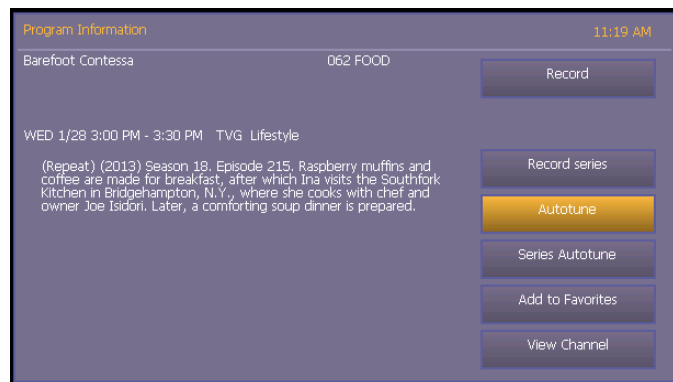
If you are currently watching a show you would like to record, simply hit the “Record” button on your remote.

After setting a recording, a red “record” icon will appear next to the program in the guide.

Autotune

Use the remote control to set your TV to tune to a later program automatically.

Press **GUIDE** on your remote to see the Channel Guide. Navigate to the show you would like to tune to later. Press **OK** on your remote. This will pull up the Program Information screen.



Select "Autotune" and press **OK** on your remote.

To cancel an autotuned program, repeat these steps. The "Autotune" option will be replaced by the "Cancel Autotune" option.

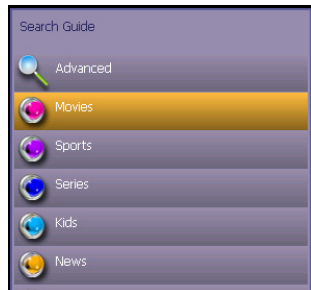
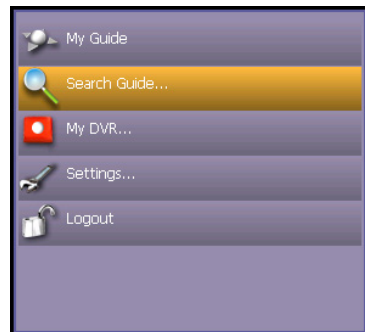
059	GSN	Deal or No Deal	Deal or No Deal
060	TCM	Dr. Jekyll and Mr. Hyde	
062	FOOD	Barefoot Contessa	Barefoot Contessa

In the channel guide, an Autotuned program will display a small clock icon in the Channel Guide.

Seaching for Programs

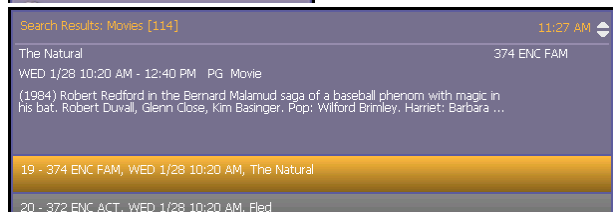
Search for specific programming in the Channel Guide.

Press **MENU** on your remote to pull up the Main Menu on screen. Navigate to “Search”, and then press **OK** on your remote.



Quick Search

To search for a category of programming (like movies, sports, series, or kids' programs) navigate to your selection and then press **OK** on your remote.



This will bring up the search results. Use the arrow buttons to navigate through these results. A description of your highlighted selection will appear at the top of the window.

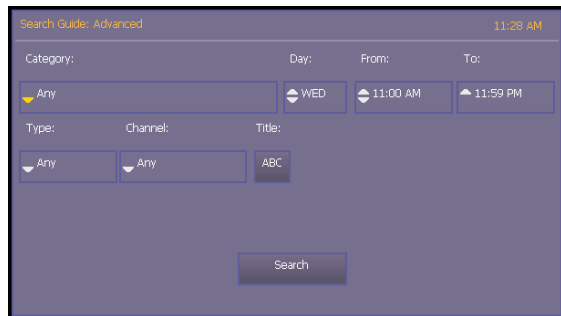
Press **OK** on your remote for program options, including “View,” “Record,” and “Autotune.”

Advanced Search

To search for a program by title, channel or day, press **MENU** on your remote, and then select “Advanced Search” from the “Search” menu.

This will bring up the “Search Guide: Advanced” menu. Select one or more categories by navigating with your remote: Category (Genre), Day, From (Start Time), To (End Time), Channel, and Title.

Press **OK** on your remote to scroll through the options on this screen.



If searching by Title, use the arrow buttons on your remote to select the letters and press **OK** after each. When you're done, select the check mark and press **OK**. Partial spelling is fine.

This will bring up the search results. Press **OK** on your remote for program options, including “View,” “Record,” and “Autotune.”

Access the Help Menu

The Help menu provides instructions on your TV screen for using the remote control or any system features.

Press **MENU** on your remote to pull up the Main Menu, and then navigate to “Settings” and press **OK** on your remote. Navigate to “Help” and press **OK** on your remote.

Alternatively, you can simply **press the green button** on your remote to go directly to the Help menu.

Use the arrow keys on your remote to navigate to different topics. To read more about that topic, press **OK** on your remote.

When you are finished, press the blue button on your remote to move back to the previous screen, or press **EXIT** on your remote to clear all menus off the television.

DVR (Digital Video Recorder)

The Recorded Programs feature lets you record programming for repeated viewing or viewing at a later time. Use the DVR tab to view the programming you record.

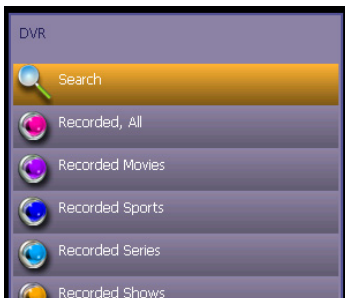
Set a Recording

Search for the program or series you wish to record, using either the guide or the search function (see pg 12; Searching For Programs).

Once you have located a program or series in the menu, and have it currently highlighted, press the **INFO** button.

Select “Order Recording” to record that single episode. Select “Order Series Recording” to record that episode, plus all subsequent episodes of the selected show.





View a Recorded Program

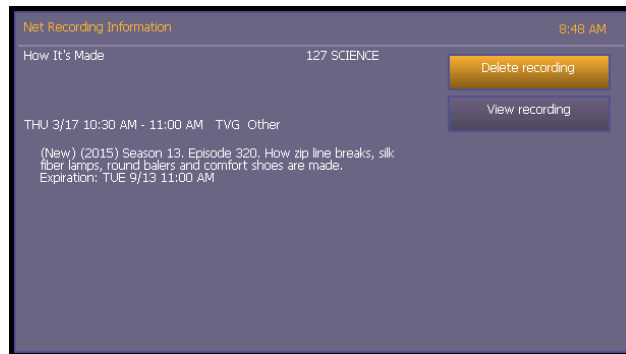
Press **MENU** on your remote, then select “DVR” to view your recorded programs. You can also search by program name, or by category (sports, movies, etc).

Highlight a program and press **OK** to begin playback. To exit, press the blue circle button on your remote.

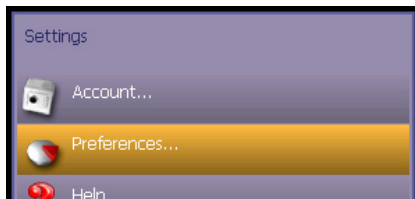
Deleting a Recording

After navigating to a recording in the DVR menu, press the **INFO** button to view options, including “Delete Recording.”

To cancel an order to record a series, navigate to DVR, and select “Series Orders.” Highlight the program you would like to delete, and press the **INFO** button. Select “Cancel Order Series Recording” to stop recording further programs.



Set Preferences



Preferences are customized settings you can create for your Socket Fiber TV services. You can alter and adjust your menu appearances, language preferences, and optimize the digital output for your home theater set-up.

Press **MENU** on your remote to access the main menu. From here, select "Settings," and then select "Preferences."



Favorite Channels

The channels you set up as favorites will appear in a separate program guide. This way, you can avoid scrolling through dozens of channels to find the ones you watch most.

Navigate to the Preferences menu (see above), and

select “Favorite Channels.” Click a channel in the left column to add it to your Favorites list. Click a channel in the right column to remove it.

Add as many channels as you’d like - there is no limit.

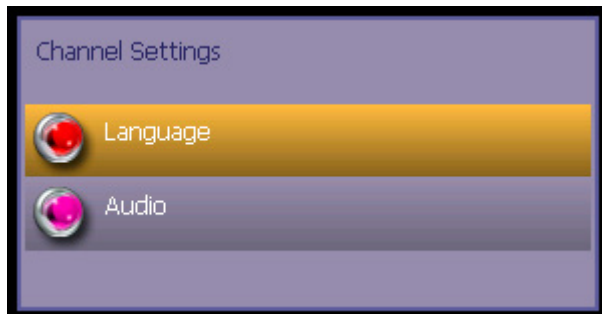
Channel Settings

Channel settings control broadcast language and audio format.

Navigate to the Preferences menu (see page 17), and select “Channel Settings.”

Press the arrow keys to select the setting you wish to change, and press **OK** on the remote to cycle through the available options.

- **Language** — Select a different language for broadcasts, when available
- **Audio** — Change the audio format options

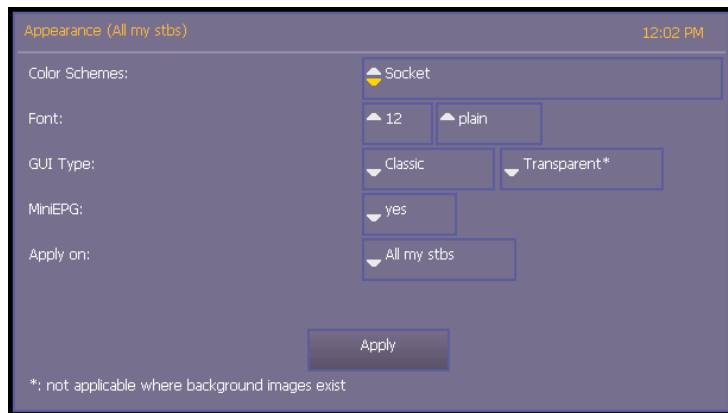


Appearance

Appearance controls the on-screen format for menus and windows.

Navigate to the Preferences menu (see page 17), then select “Appearance.”

Press the arrow keys to select the setting you wish to change, and press **OK** on the remote to cycle through the available options.



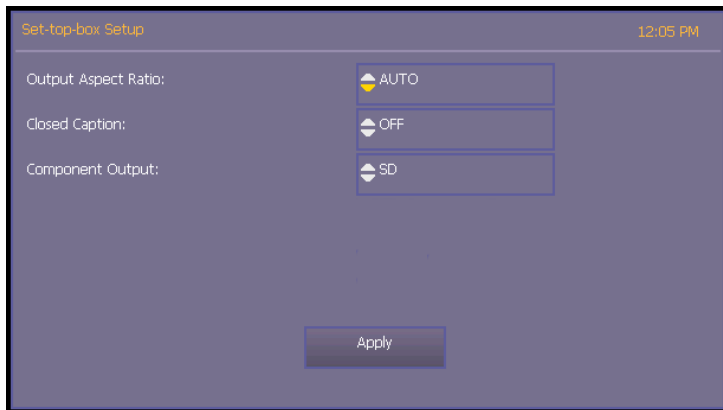
- **Color Scheme** — Select a preferred color or color combination for all windows.
- **Font** — Adjust the style and size of text in on-screen windows.
- **GUI Type** — Choose between two main window layouts. The default is “Classic.”
- **Transparency** — Choose whether windows are see-through or solid.

Set-Top Box Setup

This feature controls advanced settings for your Set-top box, including digital output preferences.

Navigate to the Preferences menu (see page 17), and select “Set-top Box Preferences.”

Press the arrow keys to select the setting you wish to change, and press **OK** on the remote to cycle through the available options.



- **Output Aspect Ratio** — Choose between 4:3, 16:9, or AUTO (automatic).
- **Closed Captioning** — Select “On” to have captioning displayed when available.
- **Component Output** — Choose between standard and high definition.
- **HDMI Dolby Digital** — Choose between On, Off and Dolby Digital Plus.

Advanced Setup Options

The Advanced Setup Options will allow you to reprogram or deprogram your remote. You may need to do this if you decide to replace your TV, or move your set-top box to a different TV in your house.

The remote control provided with your Socket Fiber TV service is the **Entone URC-4**. For more information on programming options, please reference the user guide provided with the remote.

Setting up the Remote Control

This option will allow you to program your remote for use with your particular brand of television. Please note that your remote can only be programmed for one brand of television at a time - performing these steps will replace any former brand programmed into the remote.

Before beginning this step, determine the manufacturer of your TV set (this name is generally printed on the bottom frame of the television). You will have to input a 4-digit code based on this information.

Some common manufacturer codes are listed here - if you do not see your manufacturer listed, refer to the Entone Remote Control User Guide for a full list.

Brand	Code	Brand	Code
Acer	0229	Samsung	0239
Emerson	0182	Sanyo	0014
Hitachi	0209	Sears	0017
Insignia	0001	Sharp	0225
JVC	0102	Sony	0153
LG	0239	Sylvania	0122
Magnavox	0122	Toshiba	0014
Panasonic	0279	Vizio	0173
Philips	0279	Westinghouse	0577
RCA	0017	Zenith	0103

Setting up the Remote Control (cont'd)

1. Make sure that your television set is turned on. (The set-top box does not have to be on to perform this step).
2. Press and hold the **TV** button for five seconds. The button will light up.
3. Now enter the 4 digit manufacturer code for your TV set. After entry of the fourth digit, the **TV** button should flash twice.
4. Point the remote control at the TV set and press the **Power** button once.
5. The TV should turn off. If it does not, repeat the above steps.
6. In some cases, there are multiple manufacturer codes, depending on whether your TV is classified as a TV or as something else (for example, a TV/DVR combo or a PC monitor). In this case, please check your remote guide for additional four-digit codes if your code does not work.

While in programming mode, if no key is received within 30 seconds or an invalid device code is entered, the **TV** button will blink rapidly seven times, which indicates an error.

