

# Missouri State Public Defender System

“Socket offered exactly what we needed, not necessarily what’s easiest for them. With better bandwidth and service, switching to Socket’s network was an easy decision.”

— Mary Willingham, Information Technology Director



**Industry:**  
Legal

**Socket Services:**  
MPLS Networking  
1-10 Mbps Connection

Fully Supported Wide Area Network (WAN) with 24-Hour Network Monitoring, Hardware Maintenance and Troubleshooting

### Geographic Locations:

- |                |              |
|----------------|--------------|
| Ava            | Lebanon      |
| Bolivar        | Liberty      |
| Carthage       | Maryville    |
| Caruthersville | Moberly      |
| Chillicothe    | Monett       |
| Clayton        | Nevada       |
| Columbia       | Poplar Bluff |
| Farmington     | Rolla        |
| Fulton         | Sedalia      |
| Hannibal       | Springfield  |
| Harrisonville  | St. Charles  |
| Hillsboro      | St. Joseph   |
| Jackson        | St. Louis    |
| Jefferson City | Troy         |
| Kansas City    | Union        |
| Kennett        | West Plains  |
| Kirksville     |              |

**Website:**

[www.publicdefender.mo.gov](http://www.publicdefender.mo.gov)

## A stable, efficient network for busy attorneys.

### Defense for all

The Missouri State Public Defender System (MSPD) and its 39 statewide offices ensure all Missouri residents can quickly obtain legal counsel, as guaranteed in the United States Constitution.

### A network so slow, it was a crime

At MSPD, 558 employees handle more than 90,000 cases each year. Attorneys have their hands full, and since the organization is funded by taxpayer dollars, efficiency is critical. Unfortunately, it was painfully slow to do important tasks online, such as downloading evidence or transferring case files. Attorneys were working from home or picking up files at county offices because their network just wasn't up for the job.

### Adding stability and efficiency

An MPLS network from Socket was the perfect fit for MSPD. It allowed all locations to connect eight times faster and was fully supported by Socket's Missouri technicians. This meant no more hassling with multiple providers to follow up on issues. It also helped keep IT staff in the office working on new projects rather than running across the state fixing hardware problems. The upgrade resulted in no cost increases for MSPD, something that was very important to a state agency accountable for every taxpayer dollar spent.

### Focusing on the caseload

MSPD's IT staff can now focus less on network issues and instead on other projects essential to fulfilling the organization's technology needs. In addition, attorneys can do online work with ease, spending less time staring at slow-loading computer screens and more time serving the clients that really matter.