



Fiber Television Services  
Amino

# Welcome Packet and Quick Start Guide

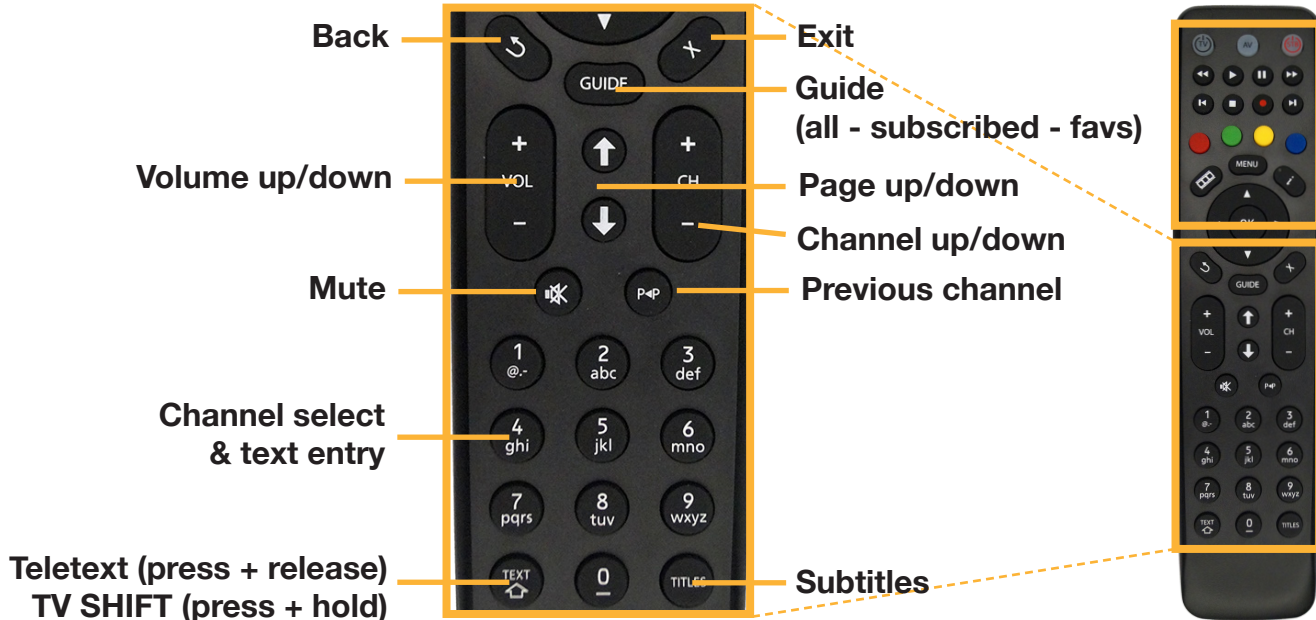
# Contact Information

- Call us at **1-800-SOCKET-3** (1-800-762-5383)
- E-mail your billing and account questions to **office@socket.net**
- E-mail your technical questions to **support@socket.net**
- Mail your bill to:
  - P.O. Box 7716**
  - Columbia, MO 65205**
- Make payments online at **www.socket.net/myaccount**
- Connect with us on Facebook at **www.facebook.com/socketinmo**
- Follow us on Twitter at **www.twitter.com/socket**

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# Remote Control Functions





# Basic TV Controls

## Changing the Channel

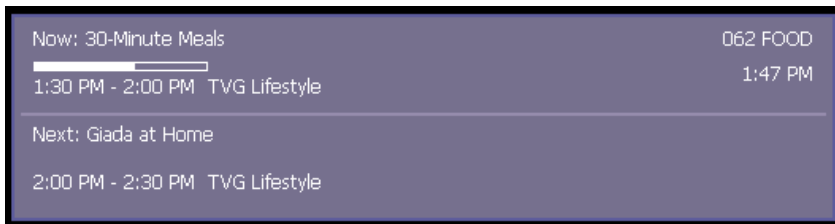
You can control all services from the remote control.

Using the number buttons, enter the channel number. Or, on the CH (Channel) buttons, scroll up or down one channel at a time.

## Viewing Current Channel Information

Press **INFO** to see a description of the program you're watching.

Every time you change the channel, a programming banner displays channel information and a program progress bar.

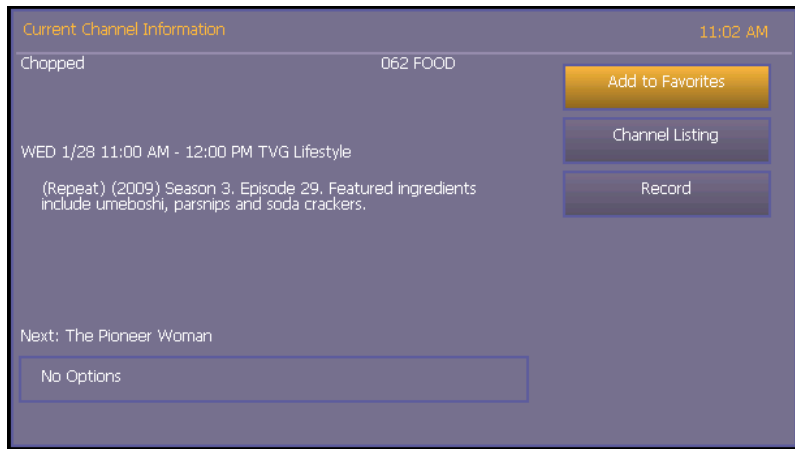


## Setting Favorites

When you set Favorite channels, you create a separate program guide just for the channels you watch the most – your Favorites!

- Press GUIDE twice to see My Channels program guide.
- Use the Page Up/Down buttons to select a channel you want to add to your Favorites program guide.
- Press the INFO button to see program information.
- With “Add Channel to Favorites” selected, press OK on the remote control.

After you set up Favorite channels, press GUIDE three times to see the Favorites program guide.



## Viewing the Channel Guide

Press GUIDE to see a Channel Guide.

- Press once for **Offered Channels** (all channels available from Socket).
- Press twice for **My Channels** (channels you subscribe to currently).
- Press three times for **Favorites** (channels you've set as favorites). Refer to page 4 to set up Favorite channels.

Use the arrow keys to navigate through the guide. Press OK on your remote to begin viewing that channel.

Moving to the right will show you programs airing at later times. You can set your television to automatically tune to these programs when they begin to air (see Autotune on page 12).

My Channels		10:58 AM	
Cupcake Wars		062 FOOD	
WED 1/28 10:00 AM - 11:00 AM TVG Lifestyle		(Repeat) (2012) Episode 74. Four top bakers create cupcakes inspired by "Star Wars" for a VIP bash celebrating the franchise.	
WED 1/28	10:30 AM	11:00 AM	11:30 AM
062	FOOD	Cupcake Wars	Chopped
063	truTV	Container Wars	Container Wars
064	TRAVEL	Anthony Bourdain: N...	Anthony Bourdain: No Reservations
066	GAC	Music Videos	Great American Playlist
067	RFD-TV	Market Day Report	Market Day Report





Jump to previous/next channels



Exit  
(Clear the guide window)



Scroll through channels and times



Jump to previous/next day



Return to the previous channel



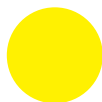
Jump to previous/next times



Current program information



Help  
(Pulls up on-screen instructions)



Mine  
(denotes the Favorites guide)



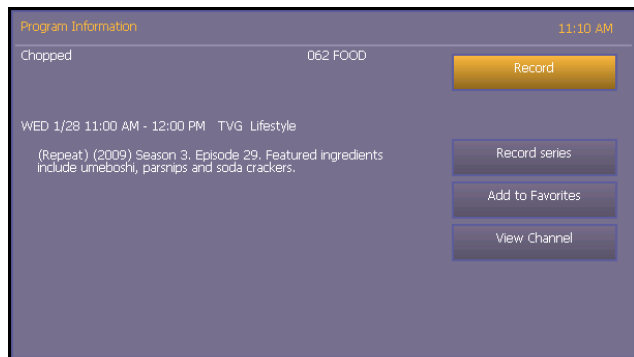
Back  
(to the previous menu)

## Recording a Program or Series

The Recorded Programs feature lets you record programming to watch later. Use **My DVR** (see page 18) to view recorded programs.

Press **GUIDE** on your remote twice or three times to see your programs or Favorites. Use the arrow buttons to select the program you wish to record, and then press **OK** on the remote to see program information.

From the Program Information window, you can set the program to be recorded—just one time, or several times if it’s a series. Select either “Record” or “Record Series” on screen.



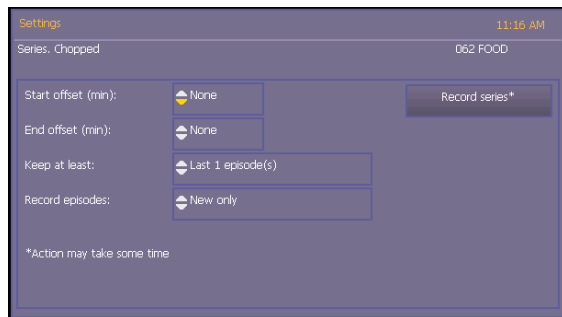
If you are currently watching a show you would like to record, simply hit the “Record” button on your remote.

After setting a recording, a red “record” icon will appear next to the program in the channel guide.

## Recording a Series (Settings)

After selecting “Record Series” in the previous step, you will be taken to the Settings screen.

Use the arrows on your remote to scroll through the options, then press **OK** on your remote to select the options you would like:



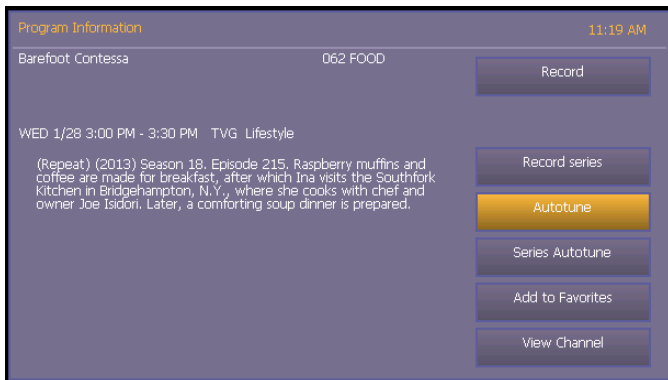
- **Start offset** — Number of minutes to start recording before the program is scheduled to start
- **End offset** — Number of minutes to continue recording after program is scheduled to end
- **Keep at least** — Number of episodes to store
- **Record episodes** — Record only new episodes, or new episodes and reruns

Select “Apply” on screen when finished, and press **OK** on the remote. Press **Exit** on the remote to return to regular viewing mode.

## Autotune

Use the remote control to set your TV to tune to a later program automatically.

Press **GUIDE** on your remote to see the Channel Guide. Navigate to the show you would like to tune to later. Press **OK** on your remote. This will pull up the Program Information screen.



Select “Autotune” and press **OK** on your remote.

To cancel an autotuned program, repeat these steps. The “Autotune” option will be replaced by the “Cancel Autotune” option.

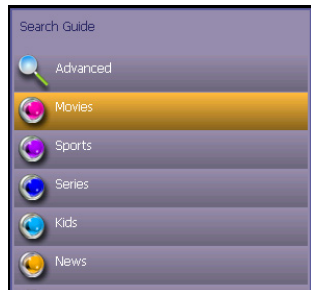
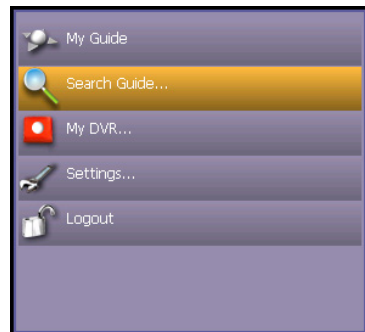
059	GSN	Deal or No Deal	Deal or No Deal
060	TCM	Dr. Jekyll and Mr. Hyde	
062	FOOD	Barefoot Contessa	Barefoot Contessa

In the channel guide, an Autotuned program will display a small clock icon in the Channel Guide.

## Seaching for Programs

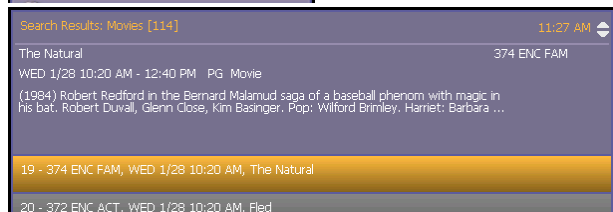
Search for specific programming in the Channel Guide.

Press **MENU** on your remote to pull up the Main Menu on screen. Navigate to “Search”, and then press **OK** on your remote.



### Quick Search

To search for a category of programming (like movies, sports, series, or kids’ programs) navigate to your selection and then press **OK** on your remote.



This will bring up the search results. Use the arrow buttons to navigate through these results. A description of your highlighted selection will appear at the top of the window.

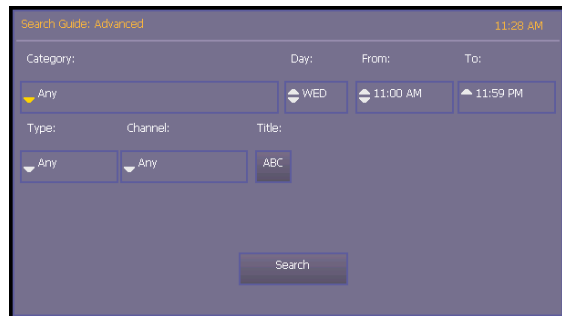
Press **OK** on your remote for program options, including “View,” “Record,” and “Autotune.”

## Advanced Search

To search for a program by title, channel or day, press **MENU** on your remote, and then select “Advanced Search” from the “Search” menu.

This will bring up the “Search Guide: Advanced” menu. Select one or more categories by navigating with your remote: Category (Genre), Day, From (Start Time), To (End Time), Channel, and Title.

Press **OK** on your remote to scroll through the options on this screen.



If searching by Title, use the arrow buttons on your remote to select the letters and press **OK** after each. When you're done, select the check mark and press **OK**. Partial spelling is fine.

This will bring up the search results. Press **OK** on your remote for program options, including “View,” “Record,” and “Autotune.”

## Access the Help Menu

The Help menu provides instructions on your TV screen for using the remote control or any system features.

Press **MENU** on your remote to pull up the Main Menu, and then navigate to “Settings” and press **OK** on your remote. Navigate to “Help” and press **OK** on your remote.

Alternatively, you can simply **press the green button** on your remote to go directly to the Help menu.

Use the arrow keys on your remote to navigate to different topics. To read more about that topic, press **OK** on your remote.

When you are finished, press the blue button on your remote to move back to the previous screen, or press **EXIT** on your remote to clear all menus off the television.

# My DVR (Digital Video Recorder)

The Recorded Programs feature lets you record programming for repeated viewing or viewing at a later time. Use My DVR to view the programming you record.

## Set a Manual Recording

Manual recordings let you specify a specific time, channel, and/or date to record without using the channel guide. For example, you could record one channel for an entire evening.

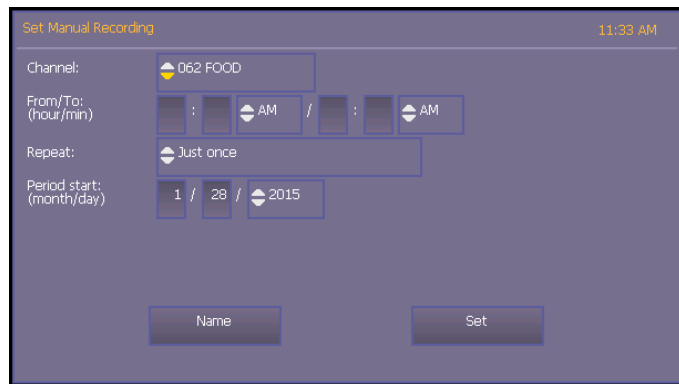


Press MENU on your remote, and select “My DVR.” From here, select “Set Manual Recording.”

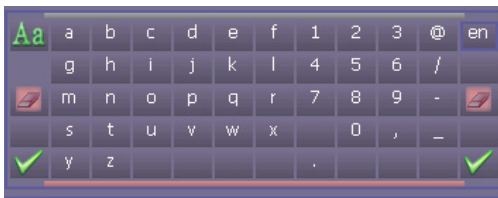
Use the arrows on your remote to navigate to the settings you’d like, and hit OK on your remote to scroll through the available options.



- **Channel** — Press **OK** when highlighted to scroll through available channels
- **From/To**—Start/end times
- **Repeat**—How often to record at these settings, such as Just Once, Weekdays only, Daily
- **Period Start**—Date to start recording



To name this settings group, select the “Name” button. In the pop-up keyboard, press arrow buttons to select letters. Press **OK** after each letter to spell the name, and then select the check mark with **OK**.



Back in the Set Manual Recording window, select Set and then press **OK**. Click OK in the confirmation window.

To view a full list of programs you have scheduled to record, press the MENU button on your remote, select “My DVR,” and then select “Scheduled.”

## View a Recorded Program

Press **MENU** on your remote, then select “My DVR.”

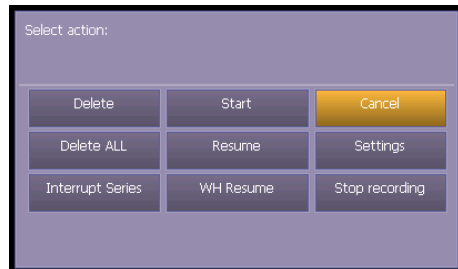
In the My DVR menu, scroll down to the item you want, then press **OK**. These menu options let you view recorded programming:



- **Recorded** — All programs recorded
- **Scheduled** — All programs scheduled to be recorded
- **Series Folders** — Series episodes recorded
- **Manual Recordings** — Manual recordings
- **All...** — All recordings

Use the arrow buttons to navigate through these results. A description of your highlighted selection will appear at the top of the window.

Press **OK** on your remote for program options.



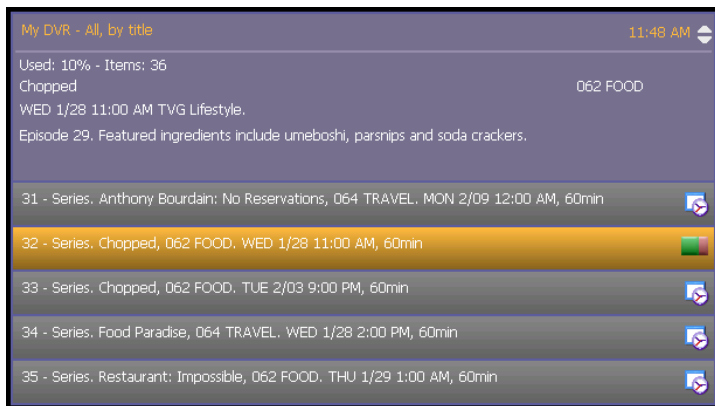
Symbols show the status of each listing:

- **Green Checkmark** - Completed Successfully
- **Red X** - Unsuccessful
- **Green/Brown Bar** - In Progress
- **Clock** - Scheduled
- **Partial Green Check** - Interrupted

### Deleting a Recording

After navigating to the recording in the My DVR menu, press **OK** on your remote for program options. Select one of the following from the menu:

- **Remove** - Erase the selected program from the Recorded list.
- **Remove All** - Erase all programs in the selected list.
- **Interrupt Series** - Keep the recorded episodes, but do not record any future episodes in the series.



## Select Default DVR Settings

Use this option to pre-set your recording preferences for different types of programs, like series, movies, and sports.

Press **MENU** on your remote, then select “My DVR.” From there, select “Default DVR Settings.”



Use the arrows on your remote to navigate to the settings you'd like, and hit OK on your remote to scroll through the available options. When finished, select “Apply.”

- **Type** — Type of recording, like Series Recordings, Single Episodes, Movies, Shows, Sports, and Manual Recordings
- **Start offset** — Number of minutes to record before the program is scheduled to start
- **End offset** — Number of minutes to keep recording after program is scheduled to end
- **Keep until** — How long to store recorded programs
- **Keep at least** — Number of episodes to store
- **Record episodes** — Record only new episodes, or new episodes and reruns

## Select Recording Priorities

If the number of recordings scheduled at one time is more than allowed, use this option to choose which program to record. This is useful if you have scheduled a series, which records repeatedly and may conflict with other programs you schedule.

Press **MENU** on your remote, then select “My DVR.” From there, select “Priorities.”

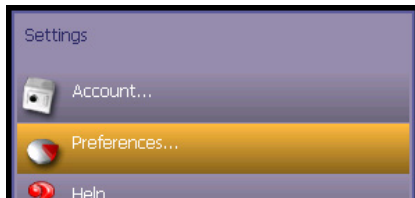


Programs scheduled for recording display in a list. The higher the program in the list, the higher its priority.

To move a program higher in the list, select it and press **OK** on the remote.

To move a program lower, select it and press the **INFO** (red circle) button on the remote.

# Set Preferences



Preferences are customized settings you can create for your Socket Fiber TV services. You can alter and adjust your menu appearances, language preferences, and optimize the digital output for your home theater set-up.

Press **MENU** on your remote to access the main menu. From here, select “Settings,” and then select “Preferences.”



## Favorite Channels

The channels you set up as favorites will appear in a separate program guide. This way, you can avoid scrolling through dozens of channels to find the ones you watch most.

Navigate to the Preferences menu (see above), and

select “Favorite Channels.” Click a channel in the left column to add it to your Favorites list. Click a channel in the right column to remove it.

Add as many channels as you’d like - there is no limit.

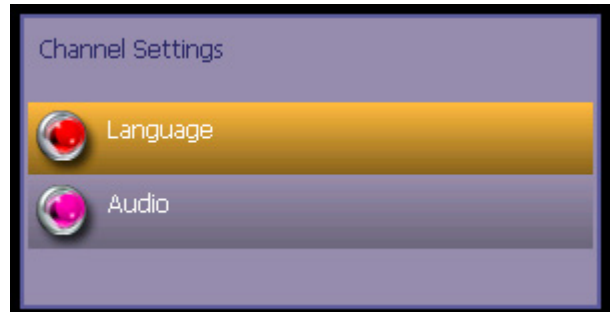
## Channel Settings

Channel settings control broadcast language and audio format.

Navigate to the Preferences menu (see page 22), and select “Channel Settings.”

Press the arrow keys to select the setting you wish to change, and press **OK** on the remote to cycle through the available options.

- **Language** — Select a different language for broadcasts, when available
- **Audio** — Change the audio format options

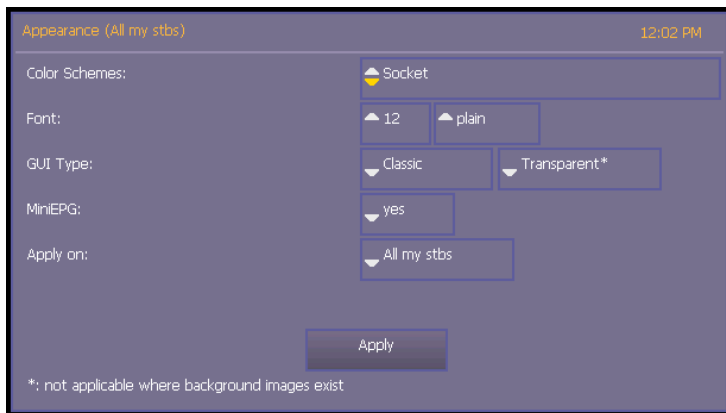


## Appearance

Appearance controls the on-screen format for menus and windows.

Navigate to the Preferences menu (see page 22), then select “Appearance.”

Press the arrow keys to select the setting you wish to change, and press **OK** on the remote to cycle through the available options.



- **Color Scheme** — Select a preferred color or color combination for all windows.
- **Font** — Adjust the style and size of text in on-screen windows.
- **GUI Type** — Choose between two main window layouts. The default is “Classic.”
- **Transparency** — Choose whether windows are see-through or solid.

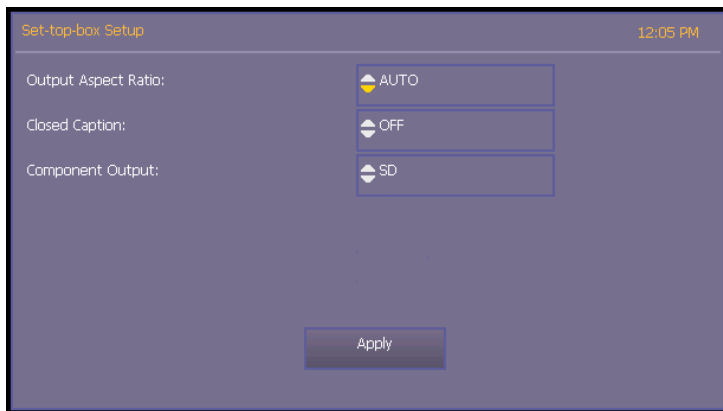


## Set-Top Box Setup

This feature controls advanced settings for your Set-top box, including digital output preferences.

Navigate to the Preferences menu (see page 22), and select “Set-top Box Preferences.”

Press the arrow keys to select the setting you wish to change, and press **OK** on the remote to cycle through the available options.



- **Output Aspect Ratio** — Choose between 4:3, 16:9, or AUTO (automatic).
- **Closed Captioning** — Select “On” to have captioning displayed when available.
- **Component Output** — Choose between standard and high definition.
- **HDMI Dolby Digital** — Choose between On, Off and Dolby Digital Plus.

# Advanced Setup Options

The Advanced Setup Options will allow you to reprogram or deprogram your remote. You may need to do this if you decide to replace your TV, or move your set-top box to a different TV in your house.

The remote control provided with your Socket Fiber TV service is the **AMINO Advanced - Willow**. For more information on programming options, please reference the AMINO user guide provided with the remote.

## Setting up the Remote Control

This option will allow you to program your remote for use with your particular brand of television. Please note that your remote can only be programmed for one brand of television at a time - performing these steps will replace any former brand programmed into the remote.

Before beginning this step, determine the manufacturer of your TV set (this name is generally printed on the bottom frame of the television). You will have to input a 4-digit code based on this information.

Some common manufacturer codes are listed here - if you do not see your manufacturer listed, refer to the AMINO Remote Control User Guide for a full list.

Brand	Code	Brand	Code
Apple	0172	Samsung	2448
Emerson	0917	Sanyo	2462
Hitachi	1251	Sceptre	2498
Insignia	1368	Sharp	2550
JVC	1464	Sony	2679
LG	1628	Sylvania	2809
Magnavox	1706	Toshiba	3021
Panasonic	2153	Vizio	3211
Philips	2195	Westinghouse	3249
RCA	2351	Zenith	3356

## Setting up the Remote Control (cont'd)

1. Make sure that your television set is turned on. (The set-top box does not have to be on to perform this step).
2. Press and hold both the **1** and **3** buttons at the same time for approximately 3 seconds until the **TV Standby** button remains lit, then release both buttons.
3. Now enter the 4 digit manufacturer code for your TV set. On each digit entry the **TV Standby** button will flash. On entry of the fourth digit, the **TV Standby** button will flash then remain lit.
4. Point the remote control at the TV set and press and hold down either the **TV Standby** button or the **Mute** button on the remote control.
5. When the TV either turns off or brings up the MUTE symbol on screen, then release that button. This may take a few minutes to happen.
6. Press and hold the **Text/SHIFT** button and then at the same time press the **Stop** button to finish setting up the TV remote control. The **TV Standby** button will go out, and the remote is now successfully programmed.

The following buttons should now operate the TV set: **TV Standby**, **AV Source Select**, **Volume Up**, **Volume Down**, and **Mute**.

Should the TV model be changed and the remote control requires re-programming, then repeat this procedure again with the new TV.

Should the TV brand not be successfully found by the remote control, then the **TV Standby** button will flash rapidly and the remote control will revert to normal operation. No TV brand code will be stored.

In case of a mistake, the process can be exited at any point by pressing and holding the **Text/SHIFT** button, and then at the same time pressing the **Stop** button. The remote control will revert to normal operation and no TV brand code will be stored.

### **Removing TV Functionality**

To reset the remote and erase the TV functionality:

1. Press and hold the **1** and **6** buttons simultaneously for approximately 3 seconds until the TV standby button is lit.
2. Enter the following key sequence in the correct order - **9 9 6**
3. The TV settings will be deleted from the remote control.

# Notes

# Notes

